

General Employment Policies and Procedures

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Subject: Confidential Information and Records

Date: February 1, 2008

PURPOSE

To advise every employee of their responsibilities in maintaining specific information and records under strict confidence.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

In the course of your employment at Joe Johnson Equipment Inc., you may come into contact with confidential information, confidential records and goods that are the property of Joe Johnson Equipment Inc. This information must be kept confidential and is not for public information. No records or documents are to be removed from Joe Johnson Equipment Inc. without permission from the President.

Anyone who discloses confidential information removes company records or removes goods without permission will be terminated immediately. (If you leave your employment and take with you any records, information, goods or property, this will be considered theft and treated as such).

"Confidential information" is defined as any and all knowledge and/or information that may be obtained in the course of employment with respect to the conduct and details of the business including, but not limited to, personnel, product and parts pricing, sales forecasts, technical bulletins / advice regarding products, marketing strategies, financial information of any kind, and any and all information regarding our customers and suppliers and business objectives used by the employer and will be forever held inviolate and is concealed from any competitor and all other persons not considered as an employer or employee or agent in representation of Joe Johnson Equipment.

Each employee at Joe Johnson Equipment is required to treat all information that is created or obtained while working for JJE as strictly confidential and not to disclose any information that could reasonably be assumed to adversely affect the competitiveness of JJE. By completing the attached letter, you have agreed to such confidentiality terms listed above.



Subject: Confidential Information and Records

Date: February 1, 2008

Confidential Information, Records and Goods Acknowledgment

I acknowledge that in the course of my employment at Joe Johnson Equipment Inc., I will come into contact with confidential information, confidential records and goods (written, electronic and verbal) that are the property of Joe Johnson Equipment Inc. ("JJEI").

I promise that any and all knowledge and/or information that may be obtained in the course of my employment with respect to the conduct and details of the JJEI business including but not limited to personnel, product and parts pricing, sales forecasts, technical bulletins / advice regarding products, marketing strategies, financial information of any kind, and any and all information regarding our customers and suppliers and business objectives used by the employer and will be forever held inviolate and will be concealed from any competitor and all other persons not considered as an employer or employee or agent in representation of Joe Johnson Equipment Inc. Each employee at Joe Johnson Equipment is required to treat all information that he/she learns and undertakes while working for JJE as strictly confidential and not to disclose any information that could reasonably be assumed to adversely affect the competitiveness of JJEI.

I acknowledge that this type of above information is owned by JJEI. I promise that any information that I learn or possess shall not be communicated to anyone else, regardless of whether the person is an employee or non-employee of JJEI.

I realize that this information must be kept confidential and is not for public information. I understand and promise that no records or documents are to be removed from Joe Johnson Equipment Inc. without permission from the President.

I realize that breach of this promise will be dealt with in the same manner as a breach of other JJEI policies. If I suspect a breach of this promise by another employee, then I undertake to report it to the Human Resources Manager or President. I know that a breach of this nature will be taken very seriously and result in repercussions up to and including possible termination and subsequent legal action against me by JJEI. I am aware that anyone who discloses information or removes company records and goods without permission will be terminated immediately. If my employment ceases with JJEI and yet I take any records, information, goods or property, then I understand that this will be considered theft and treated by JJEI as such.

Tuoknowiedge naving read and and	derotaria trie above.	
Signature:	Signed Date:	_
Signatures Name:		
Witness' Name:		
Please return to Human Resources	immediately after signatures.	

Lacknowledge having read and understand the above



Subject: Employee Orientation

Date: February 1, 2008

PURPOSE

Orientation is designed to welcome new employees and ensure each employee is knowledgeable on the safety rules, codes of conduct, and other general expectations, while working at JJE.

SCOPE

This policy is applicable to <u>all</u> employees of Joe Johnson Equipment.

POLICY

Orientation is intended to provide the new employee with insight on company expectations, values and mission. Orientation is conducted within the employee's first three days of employment and includes:

- A meeting with Human Resources/General Manager to review the required forms, compensation and discussion on the policies provided;
- A meeting with the Health & Safety Representative to cond0uct the orientation and WHMIS training and review our Health and Safety Manual;
- A Walk-around tour and introduction to other staff;
- Meeting with your Reporting Manager to discuss the position, expectations, and department goals;

Managers, please refer to the department's Orientation Form for details.

Probationary Period

The Probationary period is intended to give new employees the opportunity to demonstrate their ability to achieve a satisfactory level of performance and to determine whether the position is the right fit for both parties.

Joe Johnson Equipment uses this period to evaluate employee capabilities, fit, work habits, and overall performance. During this time, if management does not feel the employee is appropriate for the position for any reason, the employee will be dismissed without notice and will be paid only for the time worked. Either the employee or Joe Johnson Equipment may end the employment relationship, at any time during or after the probationary period, with applicable notice.

All new employees' probationary periods shall be a minimum of 90 calendar days after their date of hire. Any significant absence will automatically extend the probationary period by the length of the absence. If Joe Johnson Equipment determines that the designated probationary period does not allow sufficient time to thoroughly evaluate the employee's performance, the probationary period may be extended for a specified period of time by JJE, at the Company's full discretion.

After successful completion of the probationary period, employees will be eligible for other Joe Johnson Equipment Employee Benefits, as per the employee's specific offer letter. Human Resources will provide the employee with required paperwork for Compensation Plan entitlements. It is the employee's responsibility to complete this paperwork and return to Human Resources to ensure eligibility and timely enrollment.



Subject: Outside Employment

Date: February 1, 2008

PURPOSE

To ensure that every employee at Joe Johnson Equipment is working to their fullest potential and not compromising the company's interests.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

Employees shall notify in writing, and receive written approval from the President prior to engaging in any form of secondary employment. Joe Johnson Equipment reserves the right to deny any request for secondary employment if, in JJE's sole discretion:

- The secondary employment, in any manner, conflicts with JJE, or creates a conflict of interest for either party,
- Interests or public image of Joe Johnson Equipment may potentially be jeopardized,
- The employee's availability or performance at JJE (including the potential requirement for overtime hours) is potentially affected, and/or
- The secondary employment involves working for an organization that does business (vendor or customer) with Joe Johnson Equipment.

If Joe Johnson Equipment determines that an employee's existing outside work interferes with performance or the ability to meet the requirements of Joe Johnson Equipment and communicates this to the employee, then the employee must terminate the outside employment if he or she wishes to remain with Joe Johnson Equipment. All employees will be subject to Joe Johnson Equipment's scheduling demands, regardless of any existing outside work requirements.

No employee shall engage in any other activity that compromises Joe Johnson Equipment' image. This prohibition includes the unauthorized use of any company owned tools, equipment and/or resources. In addition, employees are not to conduct any outside business (be it personal errands or secondary employment related) during the hours they are scheduled to work for Joe Johnson Equipment. Unapproved use of Joe Johnson Equipment facilities, equipment, supplies, or time for engaging in personal use, secondary employment or hobbies will result in disciplinary action up to and including termination.



Subject: Employee Privacy Policy

Date: February 1, 2008

PURPOSE

To ensure all aspects of employment at Joe Johnson Equipment comply with the Company's goal of protecting the monitoring, collection, use and disclosure of personal information of prospective, current and former employees of Joe Johnson Equipment

SCOPE

This policy is applicable to all current, prospective and former employees of Joe Johnson Equipment.

POLICY

The Employee Privacy Policy contains the principles that are observed by Joe Johnson Equipment regarding the collection, use and disclosure of personal information about current, prospective and former employees of Joe Johnson Equipment.

Personal Information

For the purpose of this policy, "Personal Information" is defined as information which identifies an individual, including:

- Home address and home telephone number,
- Birth date as it relates to age,
- Compensation and performance assessments,
- Medical and benefit information,
- Family and marital status, and/or
- Information obtained during the hiring practices

Personal information shall <u>exclude</u> the individual's name, position title, business contact information, career experience, any use of company equipment including but not limited to electronic mail, telephone, and computer use, and any other information about the individual that is readily available to the public.

Consent

Consent requirements may vary depending on circumstances and upon the type of personal information that Joe Johnson Equipment intends to collect, use or disclosure. In its sole discretion, Joe Johnson Equipment will determine whether an employee's consent is required based on the level of sensitivity of the personal information and the purpose for which the information is to be used.

Collection

Unless the purpose for the collection is obvious, the collection of personal information shall be identified to the individual prior to collection. The Company will only collect the amount and type of information that is necessary to meet the Company's records and processing of information requirements.

Joe Johnson Equipment will collect personal information about employees during employment or prospective employment for various purposes, primarily to establish and manage the employment and/or other working relationships between Joe Johnson Equipment and their employees. Where information is collected, Joe Johnson Equipment shall identify the purposes for which personal information is collected at the time of or prior to the information being collected.

Joe Johnson Equipment may also collect personal information from other sources including previous employers, personal references, or other third parties to whom the employee has given permission to disclose the information.



Subject: Employee Privacy Policy

Date: February 1, 2008

Use and Disclosure

Joe Johnson Equipment shall not use or disclose personal information for purposes other than those for which it was collected, except with the consent of the employee or the use and disclosure is authorized by law.

Human Resources may disclose personal information to other Human Resource departments or Senior Management of prospective employer(s) for the purposes of providing references regarding current or former employees. Where no written consent had been provided, Human Resources shall disclose general employment information including position(s) and effectiveness within the position while at Joe Johnson Equipment, employment dates, when employment has ceased.

Where a third party agency acting on Joe Johnson Equipment's behalf or legal bodies require employee's personal information, Joe Johnson Equipment will not require the employees consent. Such Agency shall include but is not limited to Consultants, Brokers representing the Company, Benefit providers, Government Agencies and Auditors. Such personal information will be disclosed under strict confidence and only where such information is required. Although Joe Johnson Equipment will protect and limit the use of personal information about our employees that is disclosed to third parties, Joe Johnson Equipment is not responsible for the subsequent use or disclosure of personal information.

Accuracy

Joe Johnson Equipment takes appropriate steps to ensure that personal information is accurate, complete and up-to-date to minimize the possibility that inaccurate personal information is used to make a decision about Employees.

Security

Joe Johnson Equipment will provide safe practices to ensure the security of personal information is protected against the loss or theft. Such information is restricted to specific positions held within the organization under lock and key to safeguard such information from unauthorized access, disclose, copying, use or modifications.

Positions within the organization that are authorized to obtain personal information include the President, VP of Finance, Reporting Manager and their successor, departmental Vice President, Payroll, and Human Resources.

Retention and Disposal

Personal information is kept as long as necessary to satisfy the purposes for which the information was obtained. Personal information that has been used to make a decision about an employee shall be retained for a reasonable period, which will permit the employee to access the personal information after the decision has been made.

Specific legal requirements enforce the retention of personal information for a specified period of time. Employee files shall remain readily available for a reasonable period after employment has been terminated.

Communication of Policies and Practices

Joe Johnson has a responsibility to communicate with the employees on the policies and practices that effect the management of personal information and will make these practices and policies readily available.



Subject: Employee Privacy Policy

Date: February 1, 2008

Access to Personal Information

Joe Johnson Equipment accurately maintains and securely stores personnel files on each employee. The personnel file includes such information as the employee's job application, resume, background check information, current personal information, records of training, documentation of performance reviews, benefit and compensation records, discipline and other employment records.

Personnel files are the property of Joe Johnson Equipment, and access to the information they contain is restricted. Generally, only the employee's Managers and Human Resources of Joe Johnson Equipment who have a legitimate reason to review specific documentation on file and are permitted to do so upon the Human Resources approval.

Employees who wish to review their own file should contact the Human Resources Manager. Employees may review their own personnel files, within three (3) working day of the request, where possible. Information and forms within the personnel file or the file itself cannot be removed under any circumstances. The contents of the file are not transferable, should the employee terminate their relationship with Joe Johnson Equipment and request these documents for another position and/or agency.

Employees' Responsibility

Your personnel records are accurately maintained and securely stored. Any changes in your life, including phone number, address, and family status should be noted in our records. In addition the number and names of dependents, individuals to be contacted in the event of an emergency, educational accomplishment, and other status reports should be accurate and current at all times. If any personnel data has changed please notify the Human Resources Manager as soon as possible.

Monitoring of Company Property

Joe Johnson Equipment reserves the right to monitor any employee and use of company property including the monitoring of telephone, cellular phone, blackberry, computer hardware, computer software, electronic mail, vehicles, workstations, security system and any other company property that may be used by the employee and is not considered personal information.

One purpose of monitoring such property is to ensure all employees are using such equipment for business purpose and not abusing such privileges. Monitoring employees' use of such equipment may occur at any time. In the event when the monitoring of an employee's usage of company property and the employee is found to be in violation of the any company policy, progressive discipline will apply.

JJE not liable for Improper Disclosure

JJE will use reasonable efforts to ensure that personal information is protected and handled only in accordance with this Policy. However, JJE accepts no responsibility for damages which may result from the inaccuracy, mismanagement, theft or erroneous disclosure of personal information provided that JJE had taken reasonable steps to protect said information.

Complaint Resolution Process

If an employee is concerned about Joe Johnson Equipment's management of employee's personal information practices, the employee is advised to submit a written complaint to the attention of the Human Resources Manager. The Human Resources Manager will ensure all complaints are investigated and responses are made to any and all complaints under this policy in a timely manner. If the complaint is found to be justified, the Human Resources Manager and President will take reasonable steps to amend the applicable application of the Privacy policy.



Subject: Email, Internet and Computer Use

Date: April 23, 2007

PURPOSE

It is the policy of Joe Johnson Equipment ('the Company') to monitor, regulate the access, content and disclosure of information send and received by the Company's employees using the Company's computer resources including, but not limited to, the electronic mail system and the Internet.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

The Company's electronic mail system and Internet access is intended for employee use to conduct company business and is not to be made available for use by third parties (including suppliers, customers, or the general public) without prior authorization from the VP of Finance or President. Use of company assets including computer hardware and software for personal use is prohibited.

Company Electronic Mail Addresses

Everyone within the company is assigned an e-mail address with the intent to facilitate each employee in their roles at the Company. Email is to be used to conduct company business.

Proprietary Interest

The Company resources, including but not limited to hardware, software, the electronic mail system and Internet access, are the property of the Company. As such, employees should not have an expectation of privacy in anything they create, store, send, receive or retrieve using the Company computer resources. Please review the Company's Privacy Policy for additional information.

Employees expressly waive any rights of privacy in anything they create, store, send, or receive on the computer or through the Internet or any other computer network. Employees consent to allowing personnel of the Company to access and review all materials employees create, store, send or receive on the computer or through the Internet or any user computer network or means. Employees understand that the Company may use human or automated to monitor the use of its computer resources.

Guidelines

Use of the electronic mail system or Internet for solicitation of, or influence over, commercial ventures, religious or political causes, outside organizations, or other non-employment-related solicitations are strictly prohibited.

Creating or distributing offensive messages or image data on the electronic mail system or retrieving offensive messages or image data from the Internet is prohibited.

Mass distribution of messages and image data not related to Company business (e.g. jokes, chain letters) is prohibited. Offensive messages or image data includes any inappropriate, disregard and unwanted circulation of messages or image data about race, ancestry, place of origin, age, sex (includes pregnancy), colour, ethnic origin, national or aboriginal origin, distinctive groups or affiliations, creed, sexual orientation, marital status, family status, mental or physical disability, source of income, political and/or religious beliefs, or record of offenses.

The unauthorized distribution, loading and downloading of Company trade secrets, copyright materials, proprietary financial information or similar confidential information is prohibited.



Subject: Email, Internet and Computer Use

Date: April 23, 2007

Confidential information should not be sent by electronic mail to anyone within the Company or outside the Company unless directly requested by the President of the Company. When approval has been given, confidential electronic mail shall include the warning header "Privileged and Confidential – Do not forward without permission".

The collection of transmission of material in violation of federal, provincial or local laws is prohibited.

Software Installation and Duplication

Unauthorized duplication of copyrighted computer software is strictly prohibited. Any software installation on company owned computer hardware must be approved by the VP of Finance. Joe Johnson Equipment's standard of conduct on this subject is as follows:

- We will neither engage in nor tolerate the making or using of unauthorized software copies under any circumstances.
- We will provide legally acquired software to meet our legitimate software needs in a timely fashion and in sufficient quantities for all our computers.
- We will comply with all license or purchase terms regulating the use of any software we acquire or use.
- We will set and enforce internal standards to prevent the making or using of unauthorized software copies, including effective measures to verify compliance with these standards and
- Appropriate disciplinary measures for violation of these standards.

Downloading Files from Internet

Downloading of music, images or software from the Internet is strictly prohibited unless specifically approved by the VP of Finance or President. Downloading software such as Kazaa, and any peer to peer sharing programs are not allowed on company workstations. Rules for adherence of this policy apply from the full Internet Usage Policy and will be enforced as such.

Hardware

Acquisition of any new computer hardware or software must be approved by the VP of Finance prior to purchase. Any hardware used to access the corporate network must be approved by the VP of Finance prior to connectivity.

Confidentiality

Notwithstanding the Company's right to retrieve and read any or all electronic mail messages, using the Company's electronic mail system, such messages should be treated as confidential by other employees and accessed only by the intended recipient. The unauthorized access and retrieval of another employee's electronic mail is prohibited.

The content of electronic mail and information retrieved from the Internet, properly obtained for a legitimate business purpose, may be disclosed within the Company without the permission or authorization of the employee.

Password

Messages created, received or sent over the electronic mail system or through the Internet are not confidential. The use of a password to access or use the Internet or electronic mail system does not guarantee confidentiality or privacy. The Company reserves the right to change an employee's password without the employee's prior consent.



Subject: Email, Internet and Computer Use

Date: April 23, 2007

All messages, though erased and deleted, may still be retrievable and readable.

The appropriate use of encryption or password protection on any file, message or image data composed, sent, received or retrieved using the Internet or the Company's electronic mail system is permitted. All employees must disclose their password to the President of the Company upon request. Passwords must be treated with the strictest of confidence and it is the responsibility of the employee to ensure their passwords remain confidential. Sharing of password other than to the VP of Finance or President is prohibited. Certain Employees maybe privy to confidential information such as employee personal data, customer information, vendor information etc., as such it is the responsibility of each employee to protect the unauthorized access to this information.

Viruses

Email or Files which you do not know the origin should be immediately deleted. If you suspect an email or file contains a virus or intended to disrupt company information or hardware, please notify the VP of Finance immediately. Email which contain attachment or zip files should be reviewed carefully before it is opened. If you do not know the original sender of this file please delete the file.

General

The Company will not be responsible for any unauthorized use of the Company's electronic mail system or the Internet. Any employee who discovers any violation of this policy shall immediately notify the VP of Finance or President. Any employee found in contravention of this policy may be subject to disciplinary action up to and including termination of employment and/or legal action.

Responsibility

It is your responsibility to ensure that you comply with this policy. It is the responsibility of the Systems Administrator at the Company to immediately notify the President whenever the Administrator becomes aware of a violation or potential violation of this policy. The President is designated to render any further interpretation of this policy.



Subject: Telephone Communication

Date: February 1, 2008

PURPOSE

To ensure all employees at Joe Johnson Equipment clearly understand the expectations and their responsibilities with the Company telephone systems.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

We expect that you will, from time to time, be making personal calls on company telephones (both landlines and mobile phones). If, however it is noticed that you are spending an excessive amount of time on a company phone for personal use, it will be considered a breach of policy and a warning could be issued. Personal long distance calls are not permitted. Joe Johnson Equipment is the owner of the telephone and therefore has the right to check all phone bills for any additional or long distance charges.

Paging System

All inter-office paging will be conducted in a professional manner and kept to a minimum. When calls are received by reception for employees without a landline, the Receptionist will take down a message (name and number) and inform your Manager, unless it is an emergency situation.

Cellular Phones

All cellular phones provided by Joe Johnson Equipment must first be approved by Joe Johnson Equipment. Namely, no staff can simply go purchase a cell phone and charge the bill to Joe Johnson Equipment. This includes replacement mobile phones.

All relevant staff with a company provided cell phone <u>must</u> have a message that clearly identifies to the caller that they have reached Joe Johnson Equipment and identifies the user of the cell-phone. This information is pivotal to our phone system functioning properly. Again, Joe Johnson Equipment owns the cell phone, so the caller needs to know they have reached "John Smith at Joe Johnson Equipment", not just John.

Cellular phones provided by Joe Johnson Equipment adhere to the same policies as landlines. We encourage the use of landlines as opposed to cellular phones whenever possible. We will not tolerate a staff person abusing the cellular phone by avoiding the use of landlines while present at a Joe Johnson Equipment location.

Traveling Across Borders

When traveling to the US/Canada for any length of time on business, please notify the Payroll Coordinator before the departure date so your cell phone plan can be changed temporarily to a US/Canadian plan for the duration of the trip. Upon your return, please notify the Payroll Coordinator so the phone can be returned to its original plan. This process can ensure that we are saving significant amounts of money on our cell phone bills.

Land Lines

All relevant staff with voice mail in the office <u>must_update</u> their greeting every day. The message should clearly confirm to the caller that they have reached Joe Johnson Equipment, identify the person and extension that they have reached, state the date and what their plan is for that day, where they can be reached, and when they'll be back. This information is pivotal to our phone system functioning properly. No personal long distance calls are allowed on company phones.



Subject: Smoking Restrictions

Date: February 1, 2008

PURPOSE

To ensure that all employees are informed of the designated smoking areas and adhering to all health & safety regulations and local By-Laws.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

To protect everyone from the hazards of second-hand smoke and to ensure a healthy environment for all, Joe Johnson Equipment strictly prohibits smoking anywhere in the building. Joe Johnson Equipment strongly adheres to the applicable by-laws and/or State and Provincial Legislation and therefore enforces the following policy:

- Any staff member who does smoke must do so in an outside designated area and use a proper receptacle to extinguish/dispose of the cigarettes to maintain a clean and presentable appearance for our customers and fellow employees.
- Smoking shall only occur on your designated breaks or lunch time.
- There is absolutely no smoking anywhere in the building. Any employee who is in violation of this Policy will be subject to disciplinary action(s) up to and including termination.

Failing to abide by this policy could be in conflict with local state/provincial laws, and upon conviction, is liable to a fine or penalty.



Subject: Progressive Discipline

Date: February 1, 2008

PURPOSE

To communicate to all employees the expectations and results when misconduct and/or violation against his/her job description, legal requirements or company policies occur while employed at Joe Johnson Equipment. The purpose is also to provide a framework and rules for each employee to follow to ensure all employees are working in a safe and productive environment.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment.

POLICY

Joe Johnson Equipment Inc. has procedures and policies contained in this manual which apply to every member of our staff. Other procedures and policies are departmental and job specific requirements assigned by your Manager, and legislation which regulates conduct and requirements during employment. To maintain employment with Joe Johnson Equipment, you are required to meet these requirements and follow all company policies. It is the responsibility of the Manager to be intimately familiar with the contents of this manual and to ensure that all policies and procedures are adhered to and enforced to the letter within his/her respective department.

If a Manager believes that a policy or procedure is not being followed by a person who is a member of another department, then that Manager shall sit down with the Departmental Manager of the perceived offender and create a resolution. If an acceptable resolution cannot be reached between the two Managers to solve the problem then this must then, and only then, be brought to the attention of the President and/or Human Resources Manager to intervene and arrive at a solution.

Joe Johnson Equipment Inc. has established the progressive discipline system to ensure that all employees are following all policies and procedures accordingly. If the employee chooses not to comply with policies and procedures, or engages in any type of misconduct deemed unfit by Joe Johnson Equipment standards, will be subject to our disciplinary process.

Please note: Counseling is not considered a part of the progressive discipline but may be used in the discretion of JJEI in a case of any minor behavior that does not comply with JJE's expectations, ethics, policies and/or procedures.

Progressive Disciplinary Process

The following are the guidelines to progressive discipline which are dependent on the severity of the misconduct. Human Resources will assist the Reporting Manager throughout the disciplinary process.

Level 1 Your first offence may be subject to a verbal warning, confirmed in writing, depending on severity of the violation. This level of discipline is to assist the employee in identifying the area(s) where improvement is required and providing the employee with guidance to influence the proper behaviour. The employee will also be advised of the consequences if another violation is to occur.



Subject: Progressive Discipline

Date: February 1, 2008

Level 2 A second warning will be a written warning, depending on severity of violation. At the second warning your Manager will review your job description with you and identify the violated policy and/or procedure. It will also be determined if there is any additional guidance is required.

Level 3 A third warning is grounds for a suspension without pay for up to 5 days, depending on the severity of the offence. At this point, there will be an action plan developed for the employee and the immediate Manager to ensure that performance issues and behavior is corrected. The employee will also be advised of the consequences if another violation is to occur.

Level 4 Grounds for Termination. It should be noted that any breach of any policy or procedure in this manual, in and by itself, constitutes grounds for dismissal. There are serious cases of misconduct that Joe Johnson Equipment will not tolerate in any circumstance, and will be considered grounds for termination, even at a first offence. Some examples of serious misconduct, where termination is always warranted, but are not limited to the following:

- Gross negligence
- Theft (regardless of the amount, time or company records);
- Fraud of any kind
- Falsifying a resume / job application
- Any criminal act
- Putting the security of others at risk
- Assault or threat of assault of any kind
- Possession of a dangerous weapon
- Attending work under the influence etc.

Based on the incident your Manager will discuss your employment with senior management. Management will decide on the disciplinary action to take.

Employee Notice

An employee, whom notice has been given under this section, shall not terminate his or her employment without first giving Joe Johson Equipment written notice,

- (a) at least one week before doing so, if his or her period of employment is less than two years; or
- (b) At least two weeks before doing so, if his or her period of employment is two years or more.

After resignation has been received, Human Resources will setup a meeting with the employee to arrange for an exit interview.

Exit Interview

The purpose of the exit interview is to gather information about Joe Johnson Equipment's employment environment. It is a method to gain candid information on employment conditions within JJE to then identify consensual views, patterns of management behaviours, business conditions, or specific personal conditions, which may have contributed to an employee's decision to seek alternative employment.

The exit interview is to be conducted at the time an employee is voluntarily terminating employment. In the event that there is an emotional circumstance, the interview may be conducted with in one month after the departure.

The use of the interview is to obtain factual and candid information. The departing employee must feel free to express their opinions without retaliation and that no employee will be named through the process. The results will remain confidential and will only be viewed by the President and the Human



Subject: Progressive Discipline

Date: February 1, 2008

Resources Manager. All completed interviews will not be included in the departing employees personnel file.

Termination

Joe Johnson Equipment will provide notice of termination to an employee who is beyond the probationary period with JJEI (generally an employee who has been continuously been employed for three months or more) unless the employee is given written notice of termination. Notice will be based on the legislative requirement.



Subject: Company Uniforms and Allowances

Date: January 2022

PURPOSE

To ensure all employees, who are required to wear JJE uniforms and/or clothing apparel due to their position, clearly understand their responsibilities when in possession of such company clothing.

SCOPE

This policy is applicable to all Canadian employees of Joe Johnson Equipment for whom clothing is provided.

POLICY

The Company will supply all shop employees with uniforms and/or coveralls. This uniform is mandatory when working in the service shop, or when doing a service call away from the service shop.

Each week the agent from the uniform company visits the premises dropping off clean uniforms and picking up the dirty ones. The employee must tag their uniform if it requires repair. Normal wear and accidental damage is expected, however, if a uniform is lost, or damaged willfully, the employee will be responsible for the replacement cost of the garment. All uniforms and coveralls are accounted for, so if any problems arise with an employee's uniform, the employee should report the problem to their Manager.

Office Staff

The office staff in the Parts and Service departments will receive Joe Johnson Equipment shirts or JJE name badges with the company logo and the shirts or badges shall be worn daily. As a representative of the company, the professional appearance of the shirts must meet company standards.

Shop Staff

Winter Work Apparel

The company will provide shop personnel a one-time maximum allowance of \$150 to put towards winter work apparel. This will include winter coats, insulated coveralls, and gloves, etc.

Road personnel will also receive an initial \$150 winter clothing allowance but may request additional funds from their Manager as required through the duration of their employment. These requests are subject to approval and all subsequent purchases must be pre-authorized by management prior to purchase.

Safety Work Boots

Service Mechanics, Technicians and Apprentice Mechanics are eligible for reimbursement of \$180.00 work boot allowance annually at the beginning of each calendar year following their first year of employment. Must provide supporting receipts and submit through Concur for Manager Approval and reimbursement.

Tool Allowance

Service Mechanics, Technicians and Apprentice Mechanics are eligible for reimbursement of \$400.00 tool allowance annually at the beginning of each calendar year following their first year of employment. Must provide supporting receipts detailing each tool purchased (not just payment). Receipts must be for tools purchased within calendar year and must be submitted for reimburse within same calendar year (i.e. 2020 tool allowance must be submitted by December 31, 2020 with receipts for purchases made in 2020). Submit through Concur for Manager Approval and reimbursement.



Subject: Company Uniforms and Allowances

Date: January 2022

Uniform Returns

Upon termination of employment, the employee will hand in all uniforms and coveralls to be accounted for prior to their final pay. If there are uniforms or coveralls missing the employee will be responsible for the replacement cost of the garments and the employee, authorizes Joe Johnson Equipment Inc. to deduct the cost from any monies or wages of any nature owed to the employee.



Subject: Attendance Management

Date: February 1, 2008

PURPOSE

To ensure all employees at Joe Johnson Equipment are clearly aware of JJE's expectations on an individual's attendance and the procedure to follow when an absence occurs.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

To maintain a safe and productive work environment, Joe Johnson Equipment expects employees to be dependable and punctual for their scheduled work. Absenteeism and tardiness place a burden on other employees, Joe Johnson Equipment, customers and suppliers. Each department may have particular attendance and absentee requirements that need to be followed. Such expectations will be discussed with your Manager during orientation and performance reviews.

PROCEDURE

- In the rare instances when employees cannot avoid being late to work or are unable to work as scheduled, they are required to notify their Manager as soon as possible in advance of the anticipated absence or tardiness. This will allow for the Manager to arrange work accordingly, ensure employee's safety, and meet customer's and supplier's obligations.
- 2) The Manager is then obligated to inform the Human Resources Manager as soon as possible after having been notified of the tardiness or absence.
- 3) In the event where absence and/or tardiness is abused or is continuous without prior approval, progressive discipline will apply. The Manager is advised to contact Human Resources prior to any discipline being issued. Management holds the right to request medical proof or other evidence to validate such circumstance.
- 4) Managers are also responsible for tracking attendance for all employees reporting to them Human Resources at hrsupport@jjei.com.
- 5) In the event where days are missed due to serious illness or personal circumstances which exceeds 2 days, the Manager is to inform Human Resources immediately.

NOTE: Any absence due to illness equal to or greater than 3 days, Medical Clearance documentation must be provided to Human Resources or the employee's Manager in order to return to work safely.

Where absence is caused by circumstances beyond the employee's control, Joe Johnson Equipment will assist the employee in making them whole. Where feasible an hourly employee who receives overtime pay entitlement, can bank hours for any hours owing or for future requests. Such a decision is at the full discretion of JJE. Please note: banking hours may not be suitable for certain positions, events, or schedules. Any hours for banking must be arranged by your Manager and Human Resources.

Where an employee resigns from JJE and the hours banked are less than hours owing due to absence, the remainder owing will be deducted from the final pay.

The Payroll Coordinator is responsible for tracking hours banked and hours owing for all employees. Prior to hours owing, the proper paperwork must be completed and signed by the employee and the Human Resources Manager prior to any adjustments and/ or agreement. Please refer to "Banked Hours Request Form" (Appendix 110-B).



Subject: Attendance Management

Date: February 1, 2008

Should an Employee request time away from work, which shall include vacation, bereavement, or any other leave, the employee is required to complete the "Absence Request Form" and provide this form to the Manager for review and approval.

Should the Manager not approve the Employee's request for absence, the Manager shall discuss the reasoning for the decision. The Manager shall then provide Human Resources with the signed copy of the form for attendance records.

Should the Manager approve the request for absence, the Manager shall advise Human Resources for final approval and provide Human Resources with a signed copy indicating the approval. Human Resources shall provide paperwork to the Payroll Coordinator for processing.



Subject: Substance Use Policy

Date: October 2018

PURPOSE

This policy is designed to establish expectations for reasonable behavior as it relates to the use of substances that could impact employees' ability to perform work duties safely, competently and efficiently, and to communicate the expectations and guidelines surrounding substance use, misuse and abuse.

SCOPE

This policy is applicable to all employees, contractors and visitors of FST Canada Inc. ("the Company").

POLICY

The Company is committed to providing a safe, healthy and productive workplace where employees, the contractors and visitors are protected from the adverse effects of impairment due to the consumption of substances, including but not limited to recreational cannabis, while in the workplace or while conducting company business. It is the expectation that employees are to perform their work duties safely, competently and efficiently, without any impairment due to the consumption of substances. Employees under the influence of substances on the job can pose serious health and safety risks to themselves, their fellow employees, and the general public.

It is the policy of the Company that:

- The use, possession, distribution or sale of drugs or alcohol during work hours, including during paid and unpaid breaks, is strictly prohibited;
- Employees are prohibited from reporting to work while under the influence of drugs or alcohol, other than medically prescribed cannabis; and
- Employees requiring the use of prescription medication or medically prescribed substances, including medical cannabis, must communicate to management or HR any potential risk, limitation, or restriction requiring modification of duties or temporary reassignment due to the use of medically required substances.

To help ensure a safe and healthy workplace, the Company reserves the right to prohibit certain items and substances from being present or brought on to Company premises.

DEFINITIONS (for the purpose of this policy):

The "Company" - FST Canada Inc. (o/a Joe Johnson Equipment)

Alcohol – The intoxicating agent in beverages, including but not limited to, beer, wine, distilled spirits and very low alcohol products.

Contractor – Any person(s) providing services or goods to the Company under a contract or other agreement and who are not paid through the Company payroll system.

Drug – any substance, including illicit drugs, medication, recreational cannabis and medical cannabis, the use of which has the potential to change or adversely affect the way a person thinks, feels or acts.

Employee – Any full-time, part-time, temporary or contract employee, any volunteer, student or intern worker.

Fit for Duty – An employee is able to perform the duties of the job with efficiency, competency and in a safe manner as compared to established or generally-accepted performance standards.

Illicit Drugs – Any drug or substance that is not legally obtainable by the employee and whose use, sale, possession, purchase or transfer is restricted or prohibited by Canadian Law (which may include but is not limited to street drugs such as cocaine, heroin, hallucinogens, stimulants), and includes prescription drugs that have not been lawfully prescribed to the employee.

Impaired/Under the Influence/Unfit for Duty – the inability to safely, competently or efficiently perform work duties without limitation resulting from the use, after-effects of, or otherwise being under the influence of drugs or alcohol.

Medication – A drug obtained legally, either over the counter or as properly prescribed by a registered and regulated health professional.

Medical Cannabis - Refers to the use of cannabis or cannabis, including constituents of cannabis, THC and other cannabinoids, as a physician-prescribed form of medicine or herbal therapy.

Misuse of – The intentional use of medication, drugs or alcohol in a way or for a purpose that was not intended or under circumstances that risk the health and safety of the employee, his/her co-workers and/or the workplace.

Recreational Cannabis – Up to 30 grams of dried cannabis, or its equivalent in non-dried form, possessed or used for recreational purposes. Only people of legal age limit are able to possess and use recreational cannabis. The use of recreational cannabis in the workplace is illegal.

Substance Dependence – A primary, progressive and chronic condition characterized by the regular, repetitive, habitual, compulsive, or obsessive use of a substance or a combination of substances.

Safety-Sensitive Position - a position which is occupied by an employee (whether on a temporary or permanent basis) and which has the potential, if carried out improperly, to result in a serious incident affecting the health and safety of employees, contractors, customers, the public and/or the environment.

Workplace – Any land, property, premises, location or thing at, upon, in or near which a worker works during the course of his or her duties, including but not limited to Company events held outside of Company premises.

ROLES AND RESPONSIBILITIES

The following responsibilities apply to:

The Company will:

- Firmly and fairly enforce the policy that its employees must not be impaired while at work or while conducting business on the Company's behalf;
- Take all reasonable precautions to provide a safe work environment for employees;
- Review and update this policy on a regular basis;
- Clearly communicate expectations to employees regarding use, misuse and abuse of drugs and alcohol in the workplace;
- Take all reasonable steps to ensure that any employee medical information provided to the Company for the purpose of providing reasonable accommodation, including but not limited to prescription drug use information, is considered confidential and is treated as such; and
- Provide reasonable accommodation to employees per the Company's Duty to Accommodate policy, including by providing a designated area for those prescribed medical cannabis in smoke-only format.

Management will:

- Communicate with employees about the need to maintain a workplace that is free from misuse of drugs and alcohol;
- Where an employee's work performance has deteriorated or an employee's actions jeopardize his or her own health and safety, the safety of others or the reputation of the Company, Managers and Supervisors are responsible for taking appropriate remedial action, including but not limited to, assessing whether the employee's conduct is related to impairment due to use of drugs or alcohol;
- Encourage employees to self-disclose any conditions or concerns, including the use of drugs, alcohol, or substance dependence that might impair their job performance or compromise their or others' health and safety;
- Encourage employees to advise Management if they have reasonable grounds to suspect that a co-worker is under the influence of drugs, alcohol, or has a substance dependence;
- Identify and address any situation where an employee appears to be Impaired/Unfit for work that could impact their ability to perform their job in a safe, competent and efficient manner;
- Prohibit without exception the operation of a motor vehicle and/or machinery by an employee who appears to be impaired/unfit for work;
- Ensure that any employee who discloses a substance dependence and seeks
 assistance is provided with the appropriate support (including accommodation) and is
 not disciplined for doing so; and
- Maintain confidentiality and employee privacy.

Employees will:

- Abide by the provisions of this policy and be aware of their responsibilities under it;
- Arrive to work fit for duty and able to perform their duties safely and to standard, and remain fit for duty for the duration of their shift. This means being able to perform assigned duties safely, competently and productively without limitations due to the use of drugs or alcohol or the after-effects of the use of drugs or alcohol;
- When off duty, refuse a request to come into work, if unfit for duty; Employees are
 encouraged to self-disclose any conditions or concerns including the use of drugs,
 alcohol, or substance dependence that might impair their job performance or
 compromise their or others' health and safety;
- Employees are encouraged to disclose any conditions or concerns including the use
 of drugs, alcohol, or substance dependence that might impair their job performance
 or compromise their or others' health and safety; and
- Seek assistance where there may be a substance dependence that may impact their ability to be fit for duty.

Human Resources will:

- Maintain confidentiality and employee privacy;
- Facilitate and support the safe, healthy and productive return to work of an employee who requires accommodation due to substance dependence;
- Ensure that this Policy and its related Procedures are communicated and that all employees are trained with respect to its contents;
- Provide assistance with respect to Policy interpretation; and
- Maintain and update the Policy as needed.

PROCEDURE

- Employees must not attend work in a condition which renders them unfit for duty (either due to the use of alcohol, drugs, or otherwise);
- In all situations where the Company has reasonable grounds to suspect impairment in the workplace, an investigation will be conducted and documented to verify whether a policy violation has occurred before any corrective action is taken;
- The Company has the authority and discretion to remove from the workplace any employee who the Company has reasonable grounds to suspect is impaired or was involved in an incident due to impairment, pending the results of the investigation;
- The appropriate corrective action in all cases depends on the nature of the violation and the circumstances surrounding the situation. Some violations are considered sufficiently serious that immediate dismissal may be warranted on a first occurrence. Examples include, but are not limited to, trafficking or possession of illegal drugs on Company premises, consumption of beverage alcohol or illegal drugs on Company premises, while on Company business or when driving a Company vehicle or equipment;
- Any confirmed violation of this policy by an employee will result in progressive corrective action, with increasing severity depending on the seriousness of the violation, up to possible dismissal;

Use of Medications and Medical Cannabis

- Employees who know or suspect that they will be impaired and/or will not be fit for duty due
 to the effects of medication or medical cannabis may only consume the medication or
 medical cannabis on Company premises or in the course of their duties in the following
 circumstances:
 - 1) The employee is medically required to take such medication or medical cannabis as a result of a medical condition; and
 - 2) The employee advises his or her immediate manager that he or she is taking medication or medical cannabis, and that the employee's ability to carry out his or her duties may be affected.
 - 3) The employee will be required to provide satisfactory medical confirmation that the employee is required to take the medication or medical cannabis, and the expected level of impairment or effect.
 - 4) Accommodation requests to use medically required medications or medical cannabis while at work or when conducting business on the behalf of the Company may not be accommodated if the Employee is deemed to be in a safety-sensitive position. Alternative accommodations may be made, such as allowing the employee a leave of absence or providing the employee with alternative forms of work that do not engage safety concerns.
 - 5) All employee medical information shall be kept confidential by the Company unless otherwise authorized by law.

Voluntary Disclosure and Accommodation

- Employees are encouraged to communicate to management or HR if they have a substance dependence. Employees will not be disciplined for requesting help or due to current or past involvement in a rehabilitation effort;
 - Any time an Employee requires accommodation due to substance dependence, the Company will make every reasonable effort to provide reasonable accommodation for the employee, up to undue hardship; and
 - All employee medical information shall be kept confidential by the Company unless otherwise authorized by law.

Suspicion of Impairment

The following procedure will be enacted if there is reasonable belief that an employee is impaired by substance use at work:

- If possible, the employee's manager/supervisor will first seek another manager/supervisor's opinion to help establish whether an employee appears to be impaired. The use of the Reasonable Cause Checklist should be used to help determine, if any the level of impairment present;
- 2) The manager/supervisor will consult privately with the employee to discuss the findings of the observations. Suspicions of an employee's ability to function safely may be based on specific personal observations and/or criteria established by the Company. If the employee exhibits unusual behavior including, but not limited to, slurred speech, difficulty with balance, watery and/or red eyes, dilated pupils, and/or there is an odor of alcohol or drugs, the employee should not be permitted to return to their assigned duties in order to ensure their safety and the safety of other employees or visitors to the workplace;
- 3) If an employee is considered impaired and deemed "unfit for work" this decision is made based on the best judgment of two members of management and DOES NOT require a breathalyzer or blood test. The employee will be advised that the Company has arranged a taxi or shuttle
- 4) service to safely transport them to their home address or to a medical facility, depending on the determination of the observed impairment. The employee may be accompanied by a manager/supervisor or another employee if necessary;
- 5) An employee who the Company has reasonable grounds to believe is impaired will not be allowed to drive. The employee will be advised that if they choose to refuse this organized transportation and make the decision to drive their personal vehicle, the Company is obligated to and will contact the police to make them aware of the situation:
- 6) A meeting will be scheduled for the following work day to review the incident and determine a course of action, which may include a monitored program;
- 7) If an employee is sent home due to suspected substance impairment, the hours missed will be paid.

Continuing Employment or Reinstatement Following Policy Violation

Depending on the circumstances, and subject to the Company's duty to provide reasonable accommodation, employees may be permitted to continue their employment with the Company. Such employees will be advised of the conditions governing their continued employment, which may include, where appropriate, the following:

- Assessment by a substance abuse professional;
- Completion of any recommended treatment and compliance with medically recommended relapse prevention programs after treatment;
- No further policy violations;
- Maintenance of job performance according to expectations; and/or
- Ongoing assessment and confirmation of medical fitness for duty for safety sensitive positions.

Disciplinary Action

The Company may impose a full range of disciplinary sanctions for breach of this policy, up to and including immediate termination of employment for cause. The Company will take into account any substance dependencies disclosed by an employee when considering what disciplinary action (if any) may be appropriate in the circumstances.

Subject to the Company's duty to provide reasonable accommodation where justified and appropriate, employees will be subject to disciplinary action, up to and including termination of employment for failure to adhere to the provisions of this policy, including, but not limited to:

- Failure to meet prescribed safety standards as a result of impairment; and Engaging in illegal activities (e.g. selling drugs and/or alcohol while on Company premises).

EXHIBITS/FORMS

Form F113.1 – Substance Use Policy Acknowledgement

Form F113.2 - Reasonable Cause Checklist



Subject: Substance Use Policy

Acknowledgment and Agreement	
I <u>, </u>	, acknowledge that I have read, understand and
received training on the Substance Use Policy (P1	13) of FST Canada Inc. ("the Company"). I am aware
of the importance of this policy, understand the cor	nsequences of noncompliance and that I have or
know where I can retrieve a copy of this policy.	
Employee Name:	
Signature:	
Date:	



Subject: Substance Use Policy

☐ Employee is reportir	ng for duty		□ Employee	is alreac	ly on duty	
Employee Name Last	First		N	/liddle	Location	
Date of Observation:	Time of Ob	servation				
	From_a.m./	p.m to_	a.m./	p.m		
Physical Signs						
Speech (check one)_	norr	malabnormal (if	"abnormal" che	ck any o	ptions below that describe the a	bnorma
□ Soft Loud		☐ Mumbled Stu			Slurred	
					Other -Specify:	
Breath (check one)	norm	alabnormal (if "	abnormal" chec	k any op	tions below that describe the ab	normali
Faint alcohol odor S		Faint canna cannabis odd Strong canna			Having difficulties breathing	
Cannabis odor on clo			o cannabis odo	rc	annabis odor detected (if "abnor	mal" ch
Faint cannabi	s odor	□ Moderate ca	nnabis odor		Strong cannabis odor	
Eyes (check one)	normal	abnormal (if "ab	normal" check a	any option	ons below that describe the abno	ormality)
□ Clear Blood	_	Dilated Pupils Fixed Pupils	□ Glassy □ Heavy	Eyelids		
Skin (check one)	normal_	abnormal (if "abı	normal" check a	iny optio	ns below that describe the abno	rmality)
Flushed	□ Pale	☐ Excessively	sweating		Excessively sensitive	
Balance while station abnormality)	ary	_normalabnorm	al (if "abnormal	" check :	any options below that describe	the
□ Falling		Swaying	Wobbli	ng	□ Needs Support	
If the employee has fa		, ,			re of the falls: Employee explana	`
Movementn	ormalabr	normal (if "abnormal"	check any option	ons belo	w that describe the abnormality)	
☐ Falling		Stumbling	Stagge	ring		



Subject: Substance Use Policy

	Swaying	☐ Needs	Support							
If t	If the employee has fallen, please specify how many falls occurred and the nature of the falls: Employee									
ex	planation (if any):									
	verall physical appeara	ance	normalab	norma	al (if "a	abnorma	al" che	ck any	options belo	w that desc
	Shaking or tremblin	ng C	lothing not p	roperly	/ worn	ı (not pı	roperly	buttor	ned, worn ins	ide- out)
	Clothing disheveled	1 V	nneare recer	atly ini	ired (4	a a had	s a "bla	ack eve	e" or visible c)
	Poorly groomed		udden chang			_		-		ut)
	Inappropriate clothi		ther - Specify		ppcar	u1100 101	lowing	u bioc	AIX	
		l .								
	ehavioural Signs									
	the employee exhibit	-	e following	behav	iours	at the v	workp	lace w	ithout know	n or reaso
\vdash	planation (check all that		\ / '''							0 11
	Hiccupping Belchin Drowsiness	ig Cou	Vomiting Crying	La				rips to i hange	the washroor	n Sudden
	Diowsiness		Crying		Ш	persor	ianty C	nange		
En	nployee explanation for	behavior (if	anv):							
	. , .	,	3,							
Ноо	the ampleyee exhibit	ad any of th	o following	miooo	n du o	t at tha	wo wles	Naga (ahaak all that	t annlu)
паѕ	the employee exhibit	ed any or th	e rollowing	misco	mauc	t at the	workp	ласе (check all that	гарріу)
	Fighting		Excessive	unexp	lained	l absent	eeism			
	Inappropriate langu		·							
	Failure to respect s	-	•						erating proce	edures
	procedures		·					•	0.1	
	Other - Specify									
En	nployee explanation for	behavior (if a	any):							
C. Co	ognitive/Emotional Sig	ıns								
1.	Does the employee k		they are?						Check if "n	0"
2.							Check if "n	0"		
3.	Does the employee k	know what ti	ime it is?						Check if "n	0"
4.	Is the employee havi	ing difficulti	es with men	nory?					Check if "y	es"
Doe	s the employee appea	ar abnormall	y <u>unfocuse</u>	<u>d</u> at th	e woi	rkplace	?		Check if "y	es"



Subject: Substance Use Policy

If yes, please describe:	
Employee explanation for behaviour (if any):	
Does the employee appear abnormally <u>confused</u> at the workplace?	Check if "yes"
If yes, please describe:	
Franks, as a support in fact ball as in the fact ball as in the support in the su	
Employee explanation for behaviour (if any):	
Does the employee appear abnormally <u>distressed</u> at the workplace?	Check if "yes"
If yes, please describe:	
Employee explanation for behaviour (if any):	
8. Does the employee appear abnormally <u>irritable</u> at the workplace?	Check if "yes"
If yes, please describe:	
Employee explanation for behaviour (if any):	
, , , , , , , , , , , , , , , , , , ,	01 1:6" "
Does the employee appear abnormally <u>nervous</u> at the workplace?	Check if "yes"
If yes, please describe:	
Final control of the first factor of the state of the sta	
Employee explanation for behaviour (if any):	
10. Does the employee appear abnormally <u>manic</u> at the workplace?	Check if "yes"
If yes, please describe:	
Employee explanation for behaviour (if any):	
11. Does the employee appear abnormally excited at the workplace?	Check if "yes"
If yes, please describe:	
Employee explanation for behaviour (if any):	
. Does the employee appear abnormally <u>combative</u> at the workplace?	Check if "yes"
If yes, please describe:	
Employee explanation for behaviour (if any):	
s. Is the employee exhibiting <u>any other</u> abnormal cognitive or emotional	Check if "yes"
pattern at the workplace?	



Subject: Substance Use Policy

	If yes, please describe:					
	Employee explanation for behaviour (if any):					
L	Employee explanation for behaviour (if any).					
D.	Direct Evidence of Unauthorized Workplace	Drug or Alcoh	nol Use			
	Do any of the following apply to the employ					
	Found in unauthorized possession of alc	cohol				
	☐ Found in unauthorized possession of ca	nnabis				
	☐ Found in unauthorized possession of an	other impairme	nt-causing subs	tance		
	☐ Found in unauthorized possession of dr	ug paraphernali	а			
	Admitted to unauthorized use of alcohol	, cannabis, or o	ther impairment	-causing substance		
	☐ Witness to alcohol or drug use by the er	mployee (if any)):			
Ę.	Manager or Supervisor Statement Following					
	Based on the assessment above, the employe \square Yes \square No	e appears to be	impaired due to	o alcohol or other drug us	se.	
	100 110					
	Comments					
-	Received a report of alcohol/drug use. (If yes,	provide detail b	alow and attach	atatamanta fram aguraga	-)	
	☐ Yes ☐ No	provide detail b	elow and allach	Statements nom source:	>)	
F	Comments					
	Commence					
L		Г				
	Reasonable Suspicion Test Performed ☐ Yes ☐ No	Date:		Time:		
F	Reasonable Suspicion Test Refused	Date:		Time:		
	Yes □ No	Date.		Time.		
	Signature of Manager or Supervisor			Date		
	0			Dit		
	Signature of Manager or Supervisor			Date		



Subject: Security Inspections

Date: February 1, 2008

PURPOSE

To ensure every employee at Joe Johnson Equipment is protected from any dangerous substances or weapons.

SCOPE

This policy is applicable to <u>all</u>employees and visitors at Joe Johnson Equipment.

POLICY

Joe Johnson Equipment wishes to maintain a work environment that is free of illegal drugs, alcohol, firearms, explosives, or other improper materials as defined by the company at its discretion. To this end, Joe Johnson Equipment prohibits the possession, transfer, sale or use of such materials on its premises. Joe Johnson Equipment requires the cooperation of all employees in administering this policy and maintaining a safe environment.

Desks, lockers, vehicles and other storage devices are provided for the convenience of the employee, but remain the sole property of Joe Johnson Equipment and may be inspected at any time. As well, any articles found within them can be inspected by a representative of Joe Johnson Equipment at any time, either with or without prior notice. Joe Johnson Equipment also reserves the right to enter such property to obtain required information during a period of time when the staff member using the property is absent from work. No personal locking devices or codes may be placed on company property at any time, without company permission.

Joe Johnson Equipment reserves full access rights to computer and other mechanical devices, files, email, voice mail, etc. as used by employees for business purposes. Where protective codes or locking devices are appropriate, the employee will provide their Manager with a key or password code in order to retrieve information and property required. For questions relating to personal property and information, please refer to Employee Privacy Policy for details.



Subject: Scheduled Hours and Overtime

Date: February 1, 2008

PURPOSE

To ensure that each employee and manager maintains an accurate account of hours worked and are compensated appropriately.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

Accurately recording the hours worked is the responsibility of every employee and their manager. Joe Johnson Equipment shall keep accurate records of the hours worked in order to calculate proper compensation. Time worked is all hours actually spent on the job performing assigned duties with Management's permission. Employees and Managers shall also accurately record the hours away from their regular shift for personal reasons.

All employees are given a half-hour **UNPAID** lunch. This time must be deducted from the time cards prior to submission for payroll. For example, an hourly employee who normally works 8:00 am to 4:30 pm, with a half hour off for lunch, would equal a standard 8 hour day. If the timecard indicated more than 8 hours with no approval/request by the Manager, the employee's timecard must total 8 hours - not more.

Falsifying or tampering with any time records may result in disciplinary action.

For Hourly Employees

The Manager will verify by reviewing all hours indicated, and then sign the time record before submitting it for payroll processing. If corrections or modifications are made to the time record, the Manager must verify the accuracy of the changes by initialing the time record.

Scheduled Hours

Each employee will have a scheduled shift/hours that the individual is required to fill in order to meet the requirements of the position and the Company. From time to time, these hours may change temporarily or permanently depending on what is required. Such hours will be determined by the Manager and agreed upon by the employee.

Hourly employees will receive regular compensation for hours worked only, and will not receive compensation for any missed time due to personal absence (some exceptions may apply). Salaried employee will receive their regular scheduled compensation when personal absence is due to personal illness not greater than 3 consecutive days. Please refer to the Attendance Management Policy in the event of an absence. In the event the policy is abused or excessively used to the employee's advantage, the company can request evidence at any time as it applies, and may lead to disciplinary action.



Subject: Scheduled Hours and Overtime

Date: February 1, 2008

OVERTIME

Hourly employees are expected to work a minimum number of hours based on a standard workweek. A standard workweek varies for hourly employees and is based on their position and location within

Joe Johnson Equipment. Based on the statutory requirements, the maximum number of regular hours worked will vary. Any hours worked beyond the maximum number of regular hours will be paid at time and one half with the approval and sign off by the employee's Manager. If no approval has been made, the employee will not be paid for any hours worked beyond their regular scheduled hours.

If an hourly paid employee is participating in an extracurricular activity on behalf of the company at the request of the company, (for example a Joe Johnson Equipment hockey challenge, Open House or a remote training seminar), that employee will be paid for their regular shift, if applicable. The extracurricular activity, including travel time, also will not contribute to the employee's overtime calculation for that week.

All Management Employees are exempt from receiving overtime pay and will not receive time off in lieu of pay.

Non-Management Salaried Employees shall not receive overtime pay. Any overtime hours worked beyond statutory maximum of regular hours, in a given week would be entitled to time off in lieu. The employee and their Manager shall track and monitor such hours. Once hours have accumulated, the employee can arrange for time off in lieu of pay. The Manager shall approve such a request based on the number of overtime hours accumulated and ensure that the department will be able to meet business demands and deadlines.

For further details on tracking lieu time hours, please speak with Human Resources.



Subject: Gift Acceptance Policy

Date: February 1, 2008

PURPOSE

This policy is intended to provide a guideline to employees on the acceptance of gifts, to ensure such acceptance is aligned with JJE's mission, values and ethics.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

Joe Johnson Equipment emphasizes the critical requirements for high business standard and ethical practices. To preserve the mission and ethical standards, Joe Johnson Equipment requires all employees, regardless of level, to conduct themselves in accordance with this policy and other values of business conduct established by Joe Johnson Equipment.

Every employee is obligated to be familiar with this policy and will be held accountable for their conduct. Those who fail to compile with this policy may be subject to disciplinary actions.

The following circumstances, while not inclusive, are situations that may lead to a perceived conflict or the perception of a conflict of interest. They are intended to provide a guideline on the sort of behaviour that may constitute a conflict of interest as it relates to the giving or accepting of inappropriate gifts.

At no point shall an employee solicit or accept any gift where a conflict of interest is present or is potentially present. Such decision as to whether a 'conflict of interest' exists is at the sole discretion of JJEI. A 'conflict of interest' would arise, for example, where a JJEI employee accepts / solicits a gift:

- From one of JJEI's Competitors
- From an entity that would mix private or personal financial interest(s) with the Company's
- Where an employee could potentially influence the duties and responsibilities of another employee at JJE
- That could be expected to influence the employee's treatment of clients, suppliers or customers
- That could be objectively construed as a bribe, pay-off, reduction in or redirection of funds that would otherwise flow to JJEI, used as a favor, or inappropriate incentive.

Generally, employees shall not solicit or accept for personal benefit, directly or indirectly, any monetary gift of any kind. Exceptions shall include a charitable donation or a non-monetary gift which value does not exceed \$100.00. This does not include any normal hospitality exchanged which is occurring for business purposes only (an example is meals).

A non-monetary gift shall be defined, but not limited to:

- A gift valued at \$100 or less, and
- charitable donations on your behalf, or
- event tickets, or
- holiday/celebratory gifts, or
- gift basket, or small tokens of appreciation



Subject: Gift Acceptance Policy

Date: February 1, 2008

The acceptance of a gift where a conflict of interest is or has the potential to occur, the employee must disclose this information immediate to their reporting Manager, Human Resources Manager or Vice President. Failure to disclose such information may lead to termination.

In the event where a non-monetary gift has been received beyond the employee's knowledge until delivery, and where the gift exceeds the \$100.00 value, the employee is required to disclose such information immediately to their reporting Manager, Human Resources Manager or Vice President. Such individual(s) shall decide on the right course of action. Failure to disclose such information will result in progressive disciplinary action and may lead to termination of employment.



Subject: Vacation Entitlement

Date: February 1, 2008

PURPOSE

To encourage and ensure that all employees receive their vacation entitlement and to maintain a healthy work environment and an employees work-life balance.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

Each employee is entitled to vacation time with pay, within the guidelines outlined below, unless otherwise agreed. Probationary employees will accrue vacation pay from the date of commencement of employment. However, no vacation time will be allowed within the first 3 months of employment and pro-rated in the first calendar year. Following the 1st year of employment, an employee will be entitled to the following vacation effective every January 1st of the calendar year:

Year Of Employment	Vacation Rate of gross earnings	Number of weeks
0.1-11.9 months	4%	Pro-rate
1-5.9 years	4%	2 weeks
6-10.9 years	6%	3 weeks
11- day of last employment	8%	4 weeks

PROCEDURE:

Requesting Vacation

Employees shall complete the Absence Request Form (110-C) to submit vacation requests during the sign up period of January 1st to March 31st for that calendar year. Every effort will be made to accommodate vacation requests without adversely affecting business operations. Managers are responsible for communicating vacation approvals and providing Human Resources with a copy of the approved request form to ensure accurate processing. Please refer to the Attendance Management Policy.

During the designated sign up period, if 2 employees request vacation for the same time period and both requests cannot be granted without adversely affecting business operations, the employee with the longest continuous length of service shall be given preference.

If you have not submitted your vacation request during the sign up period, you may still do so later in the year, but you will have to choose from the



Subject: Vacation Entitlement

Date: February 1, 2008

available time remaining. In this case, length of service will not be given preference.

Every employee is strongly encouraged to take their entitled vacation time each year. Vacation credits cannot be carried over in the following year, except where accumulative vacation occurs in the first calendar year of hire. An employee shall receive vacation pay for vacation time taken, and will receive such pay for that pay period.

Processing Vacation

Upon the request and approval of vacation time, the immediate Manager shall inform Human Resources by providing the required form, and record the number of days and hours on the "Employee Attendance Tracker (110-A)" to maintain accurate records of attendance. Human Resources shall provide the Payroll Coordinator with all required information for payroll adjustments.

Exceptions

In recognition of business demands, those employees who have received more than 2 weeks entitlement, and after attempting to schedule vacation time were unable to take such time off, the employee will receive vacation pay for any vacation remaining beyond the 2 weeks of entitlement. Such remaining vacation entitlement shall be paid on the last pay period of the calendar year. Employees with a maximum of 2 weeks of vacation entitlement shall take such vacation and will not receive payment in lieu of time. Any exceptions to this policy must be reviewed by the Human Resources Manager prior to approval.

In the event where the employee requests more vacation time then entitled, the remainder will be considered a request for a Leave of Absence. Please refer to the Leave of Absence Policy. The company does not pay for any vacation pay or time off over and above the annual entitlement.

Termination

Upon termination of employment, employees will be paid for unused vacation time that had been earned throughout the calendar year and will be included on the last pay. In the event where a termination has occurred and the employee has taken more vacation time than earned through approval of their Manager, the unearned time will be deducted from the employee's final paycheck



Subject: Holiday Schedule

Date: February 1, 2008

PURPOSE

To recognize the holidays set forth by legislative bodies and provide employees with an annual schedule to assist in their work-life balance.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment

POLICY

A General Holiday Schedule will be issued by the Human Resources Manager at the beginning of each calendar year to standardize the scheduled days to represent general public and paid holidays. Holiday pay will follow all statutory requirements and the annual General Holiday Schedule issued to all employees shall specify any variations.

Any staff member required to work on a statutory holiday will be paid time and a half for the actual hours worked on that day and will receive pay in lieu for a day away from work, or will receive another day off with pay within 3 months of the worked statutory holiday. Your department Manager must approve all hours worked on statutory holidays, as it applies to the Scheduled Hours and Overtime Policy.

To qualify for the holiday with pay, you must work your regular shift on the day before and the day after the determined general holiday, unless vacation time was taken and approved. If there is an absence due to illness, you must provide a doctor's note on the day you return back to work.



Subject: Bereavement Leave

Date: November 2018

PURPOSE

This Policy allows employees to take paid and unpaid time off from work to grieve the death of a family member and to make arrangements for and attend a family member's funeral.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment.

DEFINITIONS (for the purpose of this policy)

The "Company" - Joe Johnson Equipment, may be represented as "JJE", "JJEI"," Joe Johnson Equipment", "the Business" or the "Company" at various times throughout this policy manual.

An "Employee" - Joe Johnson Equipment may refer to an employee as "the employee", "employees", "staff", "team members" or specified position within Joe Johnson Equipment at various times throughout this policy manual.

POLICY

Employees are entitled to a leave of absence in the event of the death of a specified immediate and/or extended family member.

Death of a Spouse and/or Child

An employee who experiences the death of his/her Spouse or Child is entitled to a total of two (2) weeks (i.e., 10 work days) paid time off to grieve the death, attend the funeral or alternative to a funeral, and make arrangements necessitated by the death. For purposes of this Policy, the following definitions apply:

- a) "Spouse" an employee's same- or opposite gender husband, wife, or benefit-eligible domestic partner.
- b) "Child" an employee's biological or adopted son or daughter or an individual for whom the employee stands in loco parentis. No age limit applies to the definition of a Child for purposes of this Policy.

The ten (10) days of paid time off apply per each death of a Spouse or a Child, regardless of the date(s) on which the death(s) occur. If an employee experiences the loss of more than one Child in a 12-month period, the employee is entitled to at least a total of six (6) weeks (i.e., 30 days) leave during the 12-month period, with the number of paid days during that six (6) weeks dependent upon the number deceased. For example, in the event of the death of two (2) Children in a 12-month period, the first four (4) weeks (i.e., 20 days) of leave under these circumstances would be paid as set forth above, and the remaining two (2) weeks (i.e., 10 days) of leave would be unpaid.

Death of Immediate Family Member (Non-Spouse, Non-Child)

Employees are eligible for three (3) days of paid bereavement leave for the death of an Immediate Family Member. For purposes of this Policy, the definition of an "Immediate Family Member" excludes an employee's Spouse or Child but includes an employee's significant other, parent, step-parent, grandparent, grandchild, sibling, step-sibling, current Spouse's/ significant other's parent/ step-parent, brother-in-law, and sister-in-law. It also includes an employee's foster child, step-child, and legal ward.



Subject: Bereavement Leave

Date: November 2018

The three (3) days of paid time off apply per each death of an Immediate Family member, regardless of the date(s) on which the death(s) occur.

For the death of an employee's foster child, step-child, or legal ward, an employee shall receive a total of ten (10) days leave, three (3) of which are paid as set forth above and the remaining seven (7) days are unpaid. If an employee experiences the loss of more than one step-child, foster child, or legal ward in a 12-month period, the employee is entitled to at least a total of six (6) weeks (i.e., 30 days) leave during the 12-month period, with the number of paid days during that six (6) weeks dependent upon the number deceased. For example, in the event of the death of two (2) step-children in a 12-month period, the first six (6) days of leave under these circumstances would be paid as set forth above, and the remaining twenty-four (24) days of leave would be unpaid.

Death of an Extended Family Member

When a death occurs to an Extended Family Member of a full-time employee who has completed his/her probationary period, the employee, upon request, will be excused on the day the funeral occurs without pay, provided the employee would have been scheduled to work on that day and provided he/she attends the funeral. This leave must be approved by the employee's Manager. For purposes of this Policy, the definition of "Extended Family Member" includes an employee's uncle, aunt, cousin, close friend, and work associate and current Spouse's/ significant other's grandparents.

Considerations

Employees are to provide at least forty-eight (48) hours' notice of their intention to take bereavement leave under this Policy, unless providing such notice is not reasonable or practicable.

The Company may require reasonable documentation for leave under this Policy. Documentation may include a death certificate, a published obituary, or written verification of death, burial, or memorial services from a mortuary, funeral home, burial society, crematorium, religious institution, or government agency.

An employee who abuses this Policy will be subject to disciplinary action, up to and including termination of employment.



Subject: Leave of Absence

Date: February 1, 2008

PURPOSE:

To accommodate JJE employees who require a leave of absence, and where the circumstances are beyond their control.

SCOPE:

This policy is applicable to all employees of Joe Johnson Equipment

POLICY:

All employees must complete their probationary period prior to an approved leave. During any leave under this policy, an employee shall continue to participate in each type of benefit plan that is related to his/her employment, unless he/she elects in writing not to do so. Types of benefit plans are health care benefits, retirement plan provisions and vacation. During an employee's leave, Joe Johnson Equipment will continue to make the employer's contributions for any plan described above unless the employee provides written notice that they do not intend to pay the employee's contributions for the benefits. The period of an employee's leave shall be calculated based on the length of the employee's service, the maximum entitlement based on legislative requirements and/or company policy.

Should a leave of absence be required, the employee shall request or notify their manager in writing and when feasible, complete the Absence Request Form.

Upon return of such leave, Joe Johnson Equipment will pay the employee at a rate that is equal to or greater than the rate that the employee most recently earned, or the rate that the employee would have earned had he or she worked throughout the leave.

Provincially Regulated Leave of Absences

The following leaves are recognized under the Employment Standards. Any changes to the Employment Standard Act for a leave of absence shall be recognized under this policy to reflect our legislative obligation to our employees:

Maternity Leave

An employee may begin her maternity leave no earlier than the day that is 17 weeks before her due date, and no later than her due date, or the day on which she gives birth. Exceptions are specified under the Employment Standards Act.

An employee wishing to take pregnancy leave shall provide written notice to the Human Resources Manager as soon as possible, and no later than two (2) weeks before the day the leave is to begin.

Joe Johnson Equipment does maintain the right to request a medical certificate from a legally qualified medical practitioner determining the due date.

The employee may change the date to an earlier day that was indicated in the notice:

- a) if the employee provides a new written notice, at least two (2) weeks prior to the day given in the original notice;
- b) Or, an employee stops working because of complications occurring earlier than the due date stated in the notice.

In the event where an employee stops working due to pregnancy complications, the employee shall submit a written notice of the day the pregnancy leave began, or as soon as reasonably possible.



Subject: Leave of Absence

Date: February 1, 2008

If not entitled to parental leave, an employee's pregnancy leave ends the last workday of the 17th week after the pregnancy leave began. If an employee wishes to end the leave earlier than the originally expected return date, the employee may do so by giving Joe Johnson Equipment at least (4) four weeks' notice prior to the day of return.

Parental Leave

An employee who has been employed by Joe Johnson Equipment and who is the parent of the child is entitled to a leave of absence without pay following the birth of the child or the coming of the child into the employee's custody, care and control for the first time.

An employee may begin parental leave no later than 52 weeks after the day the child is born, or comes into the employee's custody, care or control for the first time. However, if an employee has taken pregnancy leave, they must begin parental leave the day the pregnancy leaves ends. The employee wishing to take parental leave shall give the employer written notice at least two (2) weeks before the day the leave is to begin.

If an employee stops working because a child comes into the employee's custody, care and control for the first time earlier than expected, the employee's parental leave begins on the day he or she stops working; and the employee must give the Human Resources Manager written notice of their parental leave within two (2) weeks.

If the employee also took Maternity leave, an employee's parental leave ends 35 weeks after it began, or otherwise 37 weeks after it began. An employee may end his or her parental leave earlier than the day that was originally set out by giving the Human Resource Manager written notice at least four (4) weeks before the day he or she wishes to end the leave.

Family Medical/Compassionate Care Leave

A leave of absence may be taken if a qualified health practitioner provides a certificate deeming that the "individual" is unable to care for them self and is at significant risk of death. The employee is entitled to a maximum of eight (8) weeks leave. The employee may begin a leave no earlier than the first day of the week in which the practitioner certificate has been provided to the Human Resources Manager. The employee has an entitlement of up to eight (8) weeks without pay, to provide care or support to an "individual".

Such an "individual" is classified as:

- The employee's spouse.
- A parent, stepparent or foster parent of the employee.
- A child, stepchild or foster child of the employee or the employee's spouse

If two or more employees request a family medical leave under this section in respect of a particular individual, the total of the leaves taken by all the employees shall not exceed eight (8) weeks.

In the event where an immediate leave is required before advising the employer, the employee shall advise the employer of the leave in writing as soon as possible, and to include the qualified health practitioners' certificate.



Subject: Leave of Absence

Date: February 1, 2008

Emergency Leave

All employees of Joe Johnson Equipment are entitled to a leave of absence without pay because of a personal illness, injury, medical emergency, and/or an urgent matter. An employee who wishes to take leave under this section shall advise their Manager. If the employee must begin the leave before advising the employer, the employee shall advise the Human Resources Manager or Manager of the leave as soon as possible after it began. Such leaves shall not be greater than ten (10) days per calendar year.

The death, illness, injury, medical emergency or urgent matter that concerns the following:

- a. The employee's spouse.
- b. A parent, step-parent or foster parent of the employee or the employee's spouse.
- c. A child, step-child or foster child of the employee or the employee's spouse.
- d. A grandparent, step-grandparent, grandchild or step-grandchild of the employee or of the employee's spouse.
- e. The spouse of a child of the employee.
- f. The employee's brother or sister.
- g. A relative of the employee who is dependent on the employee for care or assistance.

Joe Johnson Equipment may require an employee who takes a leave to provide evidence that is reasonable in the circumstances that the employee is entitled to the leave.

Jury Duty

Jury duty leave is provided to regular employees both full time and part time, who works at least 20 hours per week. Employees who are summoned to service during the regular work week as a jury member or as a witness for which the employee has been subpoenaed will receive their regular rate of pay for judicial hours away from work, less income received during the jury participation. In the event that the employee is the defendant or plaintiff, the employee shall not be paid their regular rate of pay, unless under the review of Management.

Once the employee has received documentation by the courts, the employee is to provide their immediate Manager with a copy. The Manager shall then provide Human Resources with a copy for the employee files to document the possible leave of absence. Human Resources will then advise the employee and Manager on the remaining steps.

The employee is expected to return to work where reasonable conditions exist for full or partial workdays that he or she is not engaged in court activity.

Other Leave of Absence Personal Leave of Absence

An employee who is on a personal leave of absence is required to use all of their vacation entitlement prior to a personal leave of absence being approved. A personal leave of absence does not include time away from work to pursue a company approved certification or licensing educational course.



Subject: Employee Performance Management

Date: February 1, 2008

PURPOSE

To provide clear expectations and a fair method of measuring performance for all employees. It is a method in identifying departmental and individual objectives, and aligning each individual with JJE's expectations and goals.

SCOPE

This policy is applicable to <u>all</u> employees at Joe Johnson Equipment.

POLICY

The Employee Performance Management System has been established to help align Managers and Employees efforts towards a common goal. All employees are evaluated on the same main competencies to ensure each and every employee is rewarded and evaluated fairly.

All employees are given a maximum of three (3) goals to achieve through out the review year. Each goal has a method to measure the level of accomplishments and the date for the goal to be accomplished. Managers will work with each employee to provide feedback, coaching and opportunity to identify areas of improvement, areas of strength, and areas for assistance and career growth.

The Five Point Scale is applied to all competencies and goals being reviewed, and is based on clear expectations defined by the company, their Manager, and the position. The sum, average, and rating scale will provide the employee with an overall performance score based on goal accomplishments and successful level of competency throughout the designated time period.

A Multi-Rater may be used at the Manager's discretion. Multi-Raters are completely confidential and will only be used as an aid for Managers to evaluate their employees. Although comments and evaluations maybe disclosed, all names and information that could be linked to an individual will be removed by the Manager prior to the employees viewing.

PROCEDURE:

Manager's Preparation

- Get your facts: notes, past review, accomplishments and struggles throughout the year
- Issue Multi-raters to designated individuals
- Begin to evaluate the employee and prepare preliminary objectives
- Make notes/comments for each area evaluated
- Be honest and be aware of any common errors
- Keep in mind any personal considerations and/or organizational changes that may effect their performance results
- Arrange for a meeting with the employee, in a private environment
- Consult with Human Resources on next steps

Conducting the Review: Manager

- Follow through on the specified meeting time
- Invite the employee to participate throughout the review



Subject: Employee Performance Management

Date: February 1, 2008

- Begin by providing a general overview on their performance
- Take your time and discuss each area/section evaluated and provide examples
- Develop objectives together. Ensure you are both satisfied with the end result and time lines
- Discuss his/her own career aspiration
- Request for the employee to complete comments section if desired
- Provide HR with a copy of the SIGNED review

Manager's Follow-up

- Review and discussion the employee's comments
- Follow-up on the objectives and provide support when needed
- Continually monitor the employees progress and provide feedback
- Provide coaching and leadership to the employee to ensure they are meeting your expectations.
- Give constructive criticism and recognition when deserved

Employee's Participation

- To participate throughout the review and provide comments
- Contribute to the development of the objectives
- Participate in other evaluations through Multi-raters
- Follow up with the Manager during and completion of objectives
- Discussion around career ambition and desired learning opportunities.
- An employee may ask to complete self-evaluation prior to meeting



Subject: Employee Recognition Program

Date: February 1, 2008

PURPOSE

To recognize an employee's accomplishments and contribution to the overall objectives and effectiveness of Joe Johnson Equipment.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment.

POLICY

Recognizing an employee for their accomplishments is a motivating factor that increases job satisfaction and encourages effective performance.

Our employees are the best source of innovations, process improvements to increase productivity and efficiency, and continually improvements on our internal and external services. The Employee Recognition Program is to recognize and reward our best resources, and encourage a highly effective team.

Approaches to Recognition

There are two (2) approaches to employee recognition: formal and informal recognition. Either approach may be used to recognize individual(s) or team(s) who have made significant contributions towards Joe Johnson Equipment's' goals, prioritizes and success.

Informal Recognition

The informal approach provides recognition at any time by the employee's Manager and may include onthe-spot recognition for productive teamwork, project completion, new or modified work practices, or general positive employee behaviour.

Formal Recognition

The formal approach provides planned recognition to an employee or team for exceptional performance and/or accomplishments. This may include a formal Thank-You letter or card, Annual Awards, Non-Monetary and Monetary gifts.

Types of Recognition

The following are annual and periodical recognition initiatives applicable to all employees in their designation.

1) Joe Johnson Senior, Integrity Award

The Joe Sr. Integrity Award is a distinctive award designed to commemorate and pay tribute to the founder of the company; Joe Johnson Sr. This award also recognizes a JJE staff member who possesses many of the same qualities and attributes which Joe Sr. exemplified. Such qualities include: charisma, honesty, vision, integrity, tenacity, strength of character, and a continued dedication to excellence in all aspects of their career.

2) Manager of the Year Award

The Manager of the Year recognizes a JJE staff member in a management for who continues to be dedicated to the principles of Joe Johnson Equipment and demonstrates strong managerial leadership in process improvements, employee career development and is has a reputation of strong impartial and ethical standards in dealing with internal and external customers.



Subject: Employee Recognition Program

Date: February 1, 2008

3) Parts Department: Employee of the Year

This award recognizes a member of the Parts department who demonstrates leadership in promoting Joe Johnson Equipment to Associates, Customers and Suppliers. The employee continues to practice JJE ethical standards, has made positive contributions to the improvement of parts sales and/or processes, and strives for continual personal and team success.

4) Administration Department: Employee of the Year

This award recognizes a member of the Administration department who also demonstrates leadership in promoting Joe Johnson Equipment to Associates, Customers and Suppliers. The employee continues to practice JJE ethical standards, has made positive contributions to the improvement of processes and communication, and strives for continual personal and team successes.

5) Service Department: Employee of the Year

This award recognizes a member of the Service department who demonstrates leadership in promoting Joe Johnson Equipment to Associates, Customers and Suppliers. The employee continues to practice JJE ethical standards, has made positive contributions to the improvement of quality customer service work and efficiencies, and strives for continual personal and team success.

6) Sales Department: Employee of the Year

This award recognizes a member of the Sales department who demonstrates leadership in promoting Joe Johnson Equipment to Associates, Customers and Suppliers. The employee continues to practice JJE ethical standards, has made positive impacts to the sales process, seeks new opportunities, and strives for continual personal and team success.

7) Birthday Recognition

The President, Joe Johnson Jr. recognizes each employee during the birthday every calendar year, to personalize and demonstrate Joe Johnson Equipment's appreciation for all of the employee's efforts and dedication to the company.

All recognition awards will be documented, reported, and processed accordingly by the Human Resources Manager.

Should you have any questions in regards to the awards and recognition program, please see the Human Resources Manager.



Subject: Employee Development

Date: February 1, 2008

PURPOSE

To invest and assist Joe Johnson Equipment employees in their career development and training. This policy has established guidelines for the training and tuition reimbursement as they related to Joe Johnson Equipment.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment.

POLICY

Joe Johnson Equipment is committed to creating and fostering an environment that facilitates and enhances the skills training and career development of its employees. Employees will be provided with opportunities to maintain and develop their skills, adapt to a changing work environment, and fulfill their employment potential within Joe Johnson Equipment.

Employee's continued career development is a fundamental means for Joe Johnson Equipment to achieve its organizational goals and objectives. Career development is a broad, ongoing and multifaceted set of activities to increase an employee's and organization's level of performance.

Training is a systematic process for developing the knowledge, skills, and behaviours required to successfully perform an employee's role, while providing each employee with an opportunity to learn and expand on their skills and competencies.

Requirements

An employee's career development and training shall be based on the skills, knowledge, and competencies which are:

- Necessary for the employee to carry out their duties efficiently and effectively,
- Necessary for the employee to achieve their performance objectives as set out by their Manager,
- Required for the employee to keep up-to-date on new legislation, new technology, changing standards, practices and policies,
- Required to enable the employee to continue to improve their job performance,
- Helpful to prepare the employee for future roles and responsibilities within Joe Johnson Equipment's realm.

Identifying and Determining Areas for Development

Induction/New hire training ensures new employees are provided with the necessary information and awareness of Joe Johnson Equipment's operations to enable the new employee to settle into their new role quickly. During the first three months where an employee begins a new position, the Manager will assist and observe the employees performance, competencies and skill set as it relates to the position.

For all employees, an emphasis will be given to determine the personal development and training that relates to continual improvements in quality, performance of service provided, and/or the achievements of business and positional objectives.

The following <u>criteria</u> will be review to assist in identifying training and career development needs:

- Required to meet all legislative obligations
- Essential skills required to maintain procedural and company standards



Subject: Employee Development

Date: February 1, 2008

- Assist in the prevention of inefficiencies or waste
- Enable the employee to meet their responsibilities in completing their professional development requirement
- Career development pursuit aligned with company objectives which relates to a position held at Joe Johnson Equipment

Responsibilities

Reporting Managers will create and foster an environment that facilitates and enhances the skills training and career development of their staff members by:

- a) Initiating the discussion and implementation of the staff member's development during the annual Employee Performance Management Review.
- b) Providing the employee with internal resources to ensure their staff members skill level and job knowledge are strong and well-suited for the position and will meet the expectation of Joe Johnson Equipment

Senior Management will create and foster an environment that facilitates and enhances the skills training and development of staff through:

- a) Annual consultation with their management group on the clear and realistic expectations and objectives for the department
- b) The identification of staffing levels and development needs to successful facilitate the agreed upon objectives
- c) The assessment and implementation of training needs during the annual Employee Performance Management Reviews, with special consideration on the development of Managerial skills.

All Staff Members will take the primary responsibility for managing their own careers by:

- a) Examining their current skills and identifying areas for further development
- b) Continually seeking opportunities for on-going skills enhancement and job knowledge
- c) Attending all training provided by the company as required
- d) Contributing to departmental/branch annual goals and objectives
- e) Sourcing professional development courses and requirements, as it applies.

Human Resources will provide support to Senior Managers, immediate Managers, and all other staff members to help carry out their career development responsibilities by:

- a) Sourcing all applicable external and internal training and development sessions, seminars and continual educational courses
- b) Consulting and assisting Management in training needs assessment and implementation of the career development process.
- c) Obtaining appropriate approvals from Senior Management
- d) Posting of job vacancies as it relates to career opportunities for staff. Please refer to the Recruitment and Selection Policy
- e) Provide guidance to staff as required.



Subject: Employee Development

Date: February 1, 2008

ESG UNIVERSITY: ESG University has been organized and developed by Federal Signal. ESG is a virtual campus where students, instructors, subject matter experts, and training managers can share knowledge, develop and manage online instruction, collaborate, and assess progress on knowledge transfer relating to their products.

Joe Johnson Equipment has enrolled all staff members into the ESG University to assist in the training and the knowledge development specific to the product lines manufactured by Federal Signal. There are specific courses targeted for mechanics, sales, and parts staff, as well as, general product knowledge courses for all employees. All training is conducted on-line. Should you require further information relating to the ESG University or wish to obtain a user name and password to access the course, please contact Human Resources.

Tuition Reimbursement Program

The tuition reimbursement program provides eligible employees with the opportunity to obtain, maintain, or improve their professional capabilities through participating in courses of study at accredited colleges, universities, and academic facilities specializing in education and career related training.

Eligibility:

- 1) Tuition Reimbursement is available to full-time permanent employees who have been continuously employed by Joe Johnson Equipment for at least six (6) months,
- 2) Educational pursuant is either directly related to the employees current position, or future position within Joe Johnson Equipment, or is aligned with company goals and objectives.
- The employee has completed the "Tuition Reimbursement Request Form" and has obtained the required approvals, and
- 4) Successfully completed all requirements of the course (final marks are required).

Types of Tuition Reimbursement:

Academic Courses for Career Development

Undergraduate and graduate level academic courses taken as part of a career development program that will provide an employee with the skills, knowledge, and competencies which can be applied to and/or support specific career development plans.

Professional Certificate

Programs, courses and/or testing which will leading to the employee's professional certificate which is directly related to the employee's field and professional designation, and should provide the participating employee with the skills, knowledge and competencies applicable to their current position. This includes the apprenticeship pursuit to skilled trade licensing.

Graduate Programs

Job-related graduate level academic programs, up to and including those leading to a Master's degree, must provide an employee with skills, knowledge, and competencies that are specifically applicable to his or her current field.



Subject: Employee Development

Date: February 1, 2008

PROCEDURE

An employee who wishes to pursue and/or complete academic development will be required to complete the "Tuition Reimbursement Request Form" and attach a copy of the course and the costs associated with the request. Please contact the Human Resources Manager for details. The submission of the request must be signed off by your Manager and then submitted to Human Resources.

Human Resources will determine eligibility for reimbursement and provide Senior Management with a recommendation. Determination of eligibility is listed above.

For any Tuition Reimbursement to be granted, Senior Management must approve the request. Senior Manager will determine the level of reimbursement dependent on the level of education.

Upon approval, the Employee is required to register themselves for the course, testing, or program. Upon completion, the employee is required to submit a copy of the final grade, and a copy of the receipts for payment of tuition and eligible fees, depending on the approved reimbursement level.

Professional Membership Association

The Professional Association Membership fees shall be relating to their current field, to assist the employee in maintaining, and/or obtaining their professional designation. Such membership fees will be approved by their Manager and Senior Management. Upon approval, the employee may register and submit such fees through the Internal Expense procedure.

The Employee is required to provide Human Resources with a copy of the enrollment (annual or otherwise), for their personal file.

Non-Reimbursable Costs

Items that are not eligible for reimbursement include, but not limited to, student union fees, overtime, recreational and meal costs, travel or parking costs, assistance or tutoring fees, late fee penalties, transcript fees, alumni fees, entrance exams, research or studying cost, or any other costs not directly associated with the applicable course or program.

Work Schedule Limitations

Participation in the Tuition Reimbursement Program should not interfere with the employee's ability to perform their regular duties.

Special exceptions will be determined by Senior Management when an employee's educational program requires an absence from their duties during normal hours, the employee and manager must agree on such a schedule in advance and make necessary arrangements to ensure that expectations are met. Special consideration will be made for an employee who is pursuing an Executive Management Program, Master's or doctorial degree.





Policy Form: P121

Subject: Employee Development – Tuition Reimburseme

Date: February 1, 2008

Tuition Reimbursement Request Form EE #: **Employee Name:** Employee Departmer Manager: Name of Course/local Type of Training: College course Certificate/designation Management training MBA/PH.D. University course Degree/diploma Course Dates and time Start:______to_____, Monthly /weekly / daily (circle) **Reason for Request:** Will there be any time away from work:_____. If yes, why? Cost of Tuition: (copy of course and cost required) Estimate cost of books etc. (please provide details): I have read the Employee Development Policy and understood all requirements and items not reimbursed. Approval is required before enrollment. Employee Signature Date Manager's Signature VP/HR Signature Passed Score:_____Total Reimbursed: _____ Failed

Comments and Course of Action: Upon successful completion, reimbursement shall be paid or

following pay. A copy of the course completion and receipts are required.





Subject: Recruitment and Selection Policy

PURPOSE

The Company has adopted this policy to ensure that all applicants and employees are considered for employment opportunities through a consistent, fair and barrier free approach and to provide all employees with an opportunity for internal career advancement while selecting the best qualified candidate for vacant positions within the Company.

As a responsible employer and member of the communities in which we operate, the Company recognizes that our employees need to earn a wage that meets the basic needs of daily living and provides some discretionary income. We recognize that paying a living wage constitutes a critical investment in the long-term prosperity of our organization by fostering a dedicated, skilled and healthy workforce, and we commit to meet or exceed the living wage in our various labour markets.

SCOPE

This policy is applicable to all applicants and employees of the FST Canada Inc., the ("Company") and those participating in the recruitment and selection process.

DEFINITIONS (for the purpose of this policy)

The "Company" means - FST Canada Inc. (o/a Joe Johnson Equipment)

Reference Checks – when the Company contacts a candidate's previous employer, colleague, school or other

source to learn more about his or her employment history, educational background and qualifications for a job.

Living Wage - is the hourly rate of pay that enables wage earners living in a household to: feed, clothe and provide shelter for their families, promote healthy child development, participate in activities that are an ordinary element of life in the community and to avoid the chronic stress of living in poverty

POLICY

The Company practices equal opportunity and fair hiring processes when filling positions, and shall hire only the most qualified individuals, based on their knowledge, skills, abilities and other competencies.

Recruitment activities will include the solicitation and posting of position(s) internally and externally to attract a diverse applicant pool and provide equal opportunity for those meeting the required qualifications.

ROLES AND RESPONSIBILITIES

The following responsibilities apply to:

The Company

 Provide Managers/Supervisors and Human Resources with the time and resources to effectively recruit and select the best qualified candidates for vacant positions

Human Resources:

- Ensure all required documentation and approvals are obtained when the need to hire for a vacant position arises
- Prepare job descriptions and job postings
- Post open positions in applicable locations



- Collect and review resumes and applications for open positions
- Schedule and conduct interviews and assist hiring Managers/Supervisors with scheduling and conducting interviews
- Conduct reference checks and testing
- Make recommendations to hiring Managers/Supervisors regarding candidate's and hires
- Prepare Offers of Employment and Confidentiality, Intellectual Property and Non-Solicitation Agreements
- Present Offers of Employment and Confidentiality, Intellectual Property and Non-Solicitation Agreements when requested by the hiring Manager/Supervisor
- Provide information, resources, recommendations and support to hiring Managers/Supervisors throughout the recruitment and selection process

Managers/Supervisors

- Notify Human Resources when the need to fill an open position arises and complete the required documentation for approval
- Review job descriptions and job postings to ensure proper representation of the open position
- Review resumes and conduct interviews with qualified candidates
- Decide on the best candidate for the open position taking into consideration recommendations and feedback from Human Resources
- Advise Human Resources of your decision to present an Offer of Employment for preparation and completion of the required paperwork
- Present Offers of Employment and Confidentiality, Intellectual Property and Non-Solicitation Agreements

Employees

Adhere to the recruitment and selection procedure outlined within this policy

PROCEDURE

1) Request to Hire

To fill an open position (excluding replacement positions), the hiring Manager/Supervisor is required to complete a "New Hire Requisition Form" and submit to Human Resources for approval. Once approved, the job description will be reviewed and revised to ensure it fully captures the requirements and responsibilities for the position. If the position requested has been denied, revisions and re-submission is at the discretion of the Manager/Supervisor.

2) Internal Posting

Human Resources will post all approved position internally. Employees who wish to apply are required to complete the Internal Application Form and submit to Human Resources. All applications must be received by the indicated deadline to be considered.

Human Resources will track and review all internal applications and will contact the candidates to advise of their application status. Decisions pertaining to internal applicants are based on the skill set required for the position and the length of service in their current role.

In cases where an employee is promoted or transferred within the Company, and, at the sole judgment of Management, is not successful in the new position, they can be removed from the new position at any time during the secondary probationary period. The employee may be allowed to return to his or her former job or to a comparable job for which the employee is qualified, depending on the availability of such positions and the Company's needs.

3) External Posting

The Company may actively pursue external applicants for each vacancy by advertising the position(s) on the company website and various job boards. Criteria for all postings are based on:

- Education
- Experience
- Competencies



4) Reviewing Applications/Resumes

Human Resources shall review all resumes and/or applications based on position requirements and experience in conformance with governing legislative bodies. Standard questions will be used to ensure no applicant information is requested that could be perceived as a violation of an individual's rights.

5) Telephone Interview

Human Resources will contact qualified applicants for a telephone screening process to determine the potential candidate's skill set.

6) Personal Interview and Testing

Human Resources will make recommendations to the hiring Manager/Supervisor and assist with scheduling personal interviews with potentials candidates and the hiring Manager/Supervisor. Human Resources will also assist and guide the hiring Manager/Supervisor with creating the standard questions to ask in the interview. During an interview, only questions to assist in the determination of the applicant's qualifications and ability to perform the essential duties of the position will be asked. The Company shall follow all legislative requirements to ensure equality and fairness to all applicants in all situations.

Should testing be required, Human Resources will be responsible for conducting any required testing. Depending on the position, an additional interview may be required.

7) Reference Checks

Reference checks are designed to protect the safety of the Company and its employees by minimizing the risk of hiring unqualified and potentially dangerous individuals. Reference checks shall be conducted only for candidates who have been selected through the interviewing screening stage and prior to presenting any Offer of Employment. The Company will not ask questions pertaining to any prohibited ground and shall keep questions focused on the candidate's knowledge, skills abilities and competencies. Should reference check results be less favorable, Human Resources will discuss the results with the hiring Manager/Supervisor.

8) Final Decision

Managers/Supervisors will collectively decide on the best candidate. Human Resources will prepare the Offer of Employment and provide to the hiring Manager/Supervisor. Either the hiring Manager/Supervisor or Human Resources will present the Offer of Employment to the candidate. If accepted, the new employee must sign the Offer of Employment and Confidentiality, Intellectual Property and Non-Solicitation Agreement.

9) Employment Contract

The hiring Manager/Supervisor or successful candidate will provide Human Resources with the signed Offer of Employment and Confidentiality, Intellectual Property and Non-Solicitation Agreement for the employee file.

Conditions of Employment

Driver's License

For those who may be driving company vehicles, the Company will request a copy of your driver's license for insurance purposes. A driver's abstract will be obtained by the Company to ensure the individual has a valid driver's license and is insurable.

Social Insurance Number

This is to ensure that the applicant is legally able to work.

Qualification Certificates

Proof of certificates or qualifications maybe asked where it is a requirement to perform the position. For



example: Professional designations or skilled trade license certificates.

Background Check

Any costs associated with references or criminal records checks will be covered by the Company and consent will be obtained prior to the Company pursuing any background checks. All information obtained will remain strictly confidential and only applicable information will be shared between the Human Resources, Senior Managers and the hiring Manager/Supervisor in order to select the best candidate. For all positions that are responsible for handling financial information, personal and confidential information, and/or may be in contact with high cost products, candidates presented with an Offer of Employment will be required to undergo a criminal background check upon the candidates consent to release this information. Only information obtained from the candidate's consent that could result in serious harm to current or future employees, or where criminal offenses have been identified and convicted without a pardon will not be considered. The Company will follow all legislative requirements as it relates to individual privacy and human rights.

Clauses

Candidates will be required to agree to clauses including a Confidentiality, Intellectual Property and Non-Solicitation Agreement as a condition of employment with the Company. This agreement will be provided to candidates with their Offer of Employment and must be returned signed in order to accept the position.

EXHIBITS/FORMS

- New Hire Requisition Form
- Internal Application Form
- Confidentiality, Intellectual Property and Non-Solicitation Agreement





Manager/VP)

Policy & Procedure: P122

Subject: Recruitment and Selection

Date: February 1, 2008

New Hire Requisition Date of Hire Request: Department Manager Branch: Department: **BUDGET** ☐ Replacement ☐ Seasonal Reason for Hire: ■ New Role ☐ Other Additional Headcount: ☐ Yes ☐ No Number of Roles Required: (Not In AOP budget) Justification of Hire: ☐ Sr. Management (Division Head) ☐ Manager (has direct reports) Job Level: ☐ Individual Contributor (team member) Other **JOB DETAILS** Job Description Reviewed: ☐ Yes ☐ No Job Title: Type of position: ☐ Co-op/Intern ☐ Contract ☐ Full-time ☐ Part-time Schedule (days of week): Shift times: Job Summary/Main Responsibil **COMPENSATION DETAILS** Rate per Hour: \$ Salary Position Annual Wage: \$ Hourly Position Other Compensation (check all that apply): Vacation Pay Car Allowance Monthly Amount: Commission Specify: Vacation Time Draw Specify: On Call Pay Company Benefits **Bonus Structure** Specify: Shift Premium **Profit Sharing COMPANY ASSESTS** ☐ Company Vehicle Laptop ☐ Cell Phone ☐ Credit Card Other: RECRUITMENT PLAN Post Externally: Yes ☐ No ☐ No **HIRE APPROVALS** Signature: Date: Level 1 (Manager) Signature: Date: Level 2 (Sr. Manager/Director) Level 3 Management Signature: Date: (Director HR/Sr. Director/General





Subject: Recruitment and Selection

Date: February 1, 2008

Internal Employee App	lication Form				
	Аррі	LICANT'S INFORMATIO	N		
Posted Position:		Job Posting D	ate :		
Employee Name:		Date of Applic	cation:		
Current Position:		Current Mana	ger:		
	AP	PPLICANT'S DETAILS			
It is recommended to attach a	ın up-to-date resume.				
In the space provided belo experience.	w, please indicate 1)	why you are applying	g and 2) a summ	ary of your qualificatio	
Applicants Signature:			Date:		
Report Manager's Signatur	re:		Date:		
NOTE – To ensure proper notification, your Reporting Manager must sign-off prior to applying					
	For Hu	IMAN RESOURCE USE (DNLY		
Date Received:	Н	IR Signature:			
Interview Scheduled for Qualif	fied Employee:		With		
Comments:					





Subject: Payroll - Canada

Date: February 1, 2008

PURPOSE

To ensure precise compensation payments and accurate maintenance of all Joe Johnson Equipment employee's payroll and personal records based on company policies, procedures and legislative requirements.

SCOPE

This policy is applicable to all Canadian employees of Joe Johnson Equipment

POLICY

All employees are paid by direct deposit based on a bi-weekly schedule. The pay week runs from Sunday to Saturday. Payroll is to be paid out into the employee's bank account by the payroll service at some point on the Thursday after the pay-period has ended. When payroll is to be paid out the week of a statutory holiday, the timing of payroll payment and pay-stub handout may be delayed by one day.

Pay-stubs are handed out or shipped out on the Thursday of that pay week. If a regular payday falls during an employee's vacation, the employee's pay stub will be available upon his or her return from vacation, unless other arrangements have been made with the employee's Manager.

Pay Corrections

Joe Johnson Equipment takes all reasonable steps to ensure that employees receive the correct amount to pay for each pay period. In the unlikely event that there is an error in the amount paid, the employee should promptly bring the discrepancy to the attention of their Manager or the Payroll Coordinator to ensure corrections are made as quickly as possible.

Pay Deductions

Various legislative bodies require that JJE make certain deductions from every employee's compensation. Joe Johnson Equipment may also offer programs and benefits beyond those required by law. Such eligible employees may voluntarily authorize deductions from their pay to cover the costs of participation in these programs.

Pay offsets are pay deductions taken by Joe Johnson Equipment, usually to help pay off debt or obligation to JJE or others. JJE must follow court orders or garnishee requests, regardless of the employee's agreement. Employees can expect strict confidentiality in any matters pertaining to deductions or setoffs from paychecks. If the employee has questions concerning why deductions or setoffs were made from their pay, or how they were calculated, they are to contact the Payroll Coordinator.

No Employee Loans

Joe Johnson Equipment shall not provide personal loans to employees. Any personal loan requests shall be directed to the Human Resources Manager, and is at the discretion of Joe Johnson Jr., ONLY.

Taxable Benefit

Taxable benefits are not dollars paid to employees but rather values attributed to the employees for dollars paid on their behalf by the employer. Such taxable benefits applicable to Joe Johnson Equipment employees are:





Subject: Payroll - Canada

Date: February 1, 2008

A) <u>Taxable Life Insurance:</u>

Joe Johnson Equipment provides monthly premium on your behalf for life insurance. This premium, although paid by Joe Johnson Equipment, is a taxable benefit to all Canadian employees and the applicable taxes are deducted from the employee's pay.

B) Automotive

Those employees who are provided with a Joe Johnson Equipment vehicle (owed or leased), are subject to taxable benefit costs when the company vehicle is used for personal transportation.

Tracking Business and Personal Travel

Personal transportation refers to any driving for purposes other than business, which includes traveling between home and regular work location. However, when an employee travels directly from home to a location which is not the employee's regular place of business or vice versa, it is not consider personal transportation and is considered business travel.

The taxable benefit that results from an employee's personal use of a company vehicle is a part of the employee's compensation and must be reported on the year end reporting forms, namely, T4's, and can be found in boxes 14 and 34 of the T4.

As required by the CRA, all employees, who are provided with a company vehicle, are responsible for tracking all personal and total kilometers used throughout each calendar year. All kilometers must be recorded by the Driver on the Kilometers Log Sheet daily. All kilometers are to be reported to the Payroll Coordinator on a timely basis. Please refer to the Company Vehicle Policy for further details.

Termination/Leave/Layoff

Should the Employee stop working with Joe Johnson Equipment for reasons of a leave of absence, temporary layoff, permanent layoff or termination, the employee shall receive their final pay, vacation pay remaining, banked hours remaining, and a Record of Employment following or included in the employee's last pay period.

T4's

By legislative requirements, Joe Johnson Equipment will send out all T4's to all Canadian employees not later than February 28th of each calendar year.





Subject: Travel Policy

Date: August 1, 2019

PURPOSE

The Travel and Expense policy provides employees with a guideline for business travel and related expenses.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment ("the company") who conduct business travel and entertain clients.

POLICY

The Travel and Expense policy is designed to act as a guideline for business travel and entertainment expenses. The primary approach when travelling or entertaining clients is to spend <u>prudently</u>. Limits outlined in this policy are intended to be the <u>upper limits</u> for most circumstances, not an expected spend amount. Amounts in excess of the limits should be only for exceptional situations such as expensive destinations (major cities), should be reviewed with Manager prior to the expense being incurred and the reason for the excess coverage should be explained in the expense report submission. The company reserves the right to decline expenses that are not in alignment with the guidelines and/or are deemed unreasonable. Employees may be subject to payroll deduction in this situation to reimburse the company for the expense.

RESPONSIBILITIES:

The Company will provide a company credit card to employees who frequently travel or incur expenses as part of their role with the company. Any employees who incur more than \$1000.00 USD per year of expenses must use a company credit card, and adhere to the monthly expense claim submission process through Concur. Exceptions to allow use of a personal card for business expenses, versus company card, require written approval from the CFO. In the event that the company credit card cannot be used, the company shall reimburse its employees through Concur once applicable receipts and Manager approval is submitted.

The Employee is responsible for ensuring that claims for reimbursement or payment are submitted through Concur on a monthly basis, and that all expenditures are supported by required detailed receipts.

For Business Meals/ Entertainment/ Customer Relations, the following additional information is required before reimbursement will occur:

- Names of all individuals present, employee and non-employee
- Name and business purpose of meal or event
- Itemized, detailed receipt showing menu items, taxes and tips

A Missing Receipt Affidavit can be completed and used in rare circumstances. Receipts are not required for personal car mileage. Missing receipts or lack of detailed receipts may result in a payroll deduction (if on company credit card) or non-reimbursement (if on a personal credit card). Failure to submit expenses on a monthly basis may result in company credit card being revoked.

Authorized Approvers are Managers who are responsible to ensure all expenses were incurred for reasonable business related expenses, applicable receipts are included with each expense, and





Subject: Travel Policy

Date: August 1, 2019

ensure employee adherence to the guidelines set out in this policy. Department Managers may have guidelines that are more stringent than outlined in this policy, and will communicate those to their department in advance of travel occurring.

TRAVEL EXPENSE GUIDELINES

Category	Limits (CDN \$, Tax Additional)	Additional Guidance
Air Fare	Generally, choose the lowest-fare route that reasonably meets travel requirements. Manager and below level employees must obtain preapproval from their Manager before a flight is booked. Economy-plus fares are permitted only for flights that exceed 6 hours straight. Reservations should be made at least 2 weeks in advance of travel. Any flight exceeding \$1000.00 required Manager approval in advance of booking.	Travel should be scheduled only when necessary for business objectives. Schedule flexibility is expected to help minimize cost, but it need not unreasonably invade personal time and convenience. Non-refundable fares should be weighed against the cost-savings and the likelihood of plan changes. Generally, select non-refundable fares if the cost savings exceed the fee for changing the ticket.
Air Fare Surcharges	Small charges (up to \$30.00 per flight) for boarding priority are acceptable. Luggage fees (1 bag) are considered reasonable if traveling for more than 3 days.	Avoid all charges for seat assignments and seat upgrades unless flying for more than 6 hours straight. Change fees should be avoided and must have written Manager approval before being incurred.
Hotel	Up to \$160.00 per night is considered acceptable.	Refer to "JJE Corporate Hotel Rates" listing and utilize these listed hotels when possible. Hotels expenses such as movie rentals or valet parking are not covered.
Meals – Traveling Employee Only	Up to \$20.00 for breakfast or lunch; up to \$50.00 for dinner (per person).	Applicable to travel only outside the local area.





Subject: Travel Policy

Date: August 1, 2019

Group Meals/Entertainment - Employee Attendees Only	Up to \$20.00 for breakfast or lunch; up to \$50.00 for dinner (per person). All attendees of the meal must be documented on the expense claim within Concur.	Intended for (a) group meals while travelling out of town or (b) working session in which business is conducted, generally not to exceed one such meeting per quarter for the same group. May also apply to occasional recognition or departmental outings. The most senior employee at the meal must pay for the meal. Any exceptions to this and/or to the meal guidelines, must be submitted for "one over approval".
Group Meals/Entertainment – Including Customers or OtherThird Parties	Up to \$150.00 per person. All attendees of the meal must be documented on the expense claim within Concur.	Includes food, beverage and/or entertainment of attendees with a customer or third party in attendance, where a business benefit is expected. Beverages, including wine and liquor, should be no more than moderately priced and should be consumed in moderation. Any exceptions to this and/or to the meal guidelines, must be submitted for "one over approval".
Gratuities on Meals	Up to 20%.	Approach as good service earns 15-20%
Car Rental	No mileage reimbursement is allowed on rental car travel. You can claim reimbursement for the cost of refueling the vehicle, which should be paid with your company credit card. Compact or intermediate class, refill the tank rather than incur fuel-filling charge	Car size exceptions apply to large group travel (3 or more travelers). Insurance on car rentals should be declined as there is coverage through the company credit card program.
Airport Parking	Short-term parking at the terminal should only be used for short trips (no more than one overnight).	For multi-day trips, use long-term or remote parking. If the costs of driving and parking exceed the cost of a taxi/shuttle, choose the latter

CORPORATE HOTEL RATES

Whenever possible, the below hotels should be used or a hotel that offers a comparable rate.

Innisfil and Barrie:

Holiday Inn Express – Rate \$109.99 + tax 506 Bryne Drive Barrie, ON (705-725-1002)

Four Points by Sheraton – Rate \$104.00 + tax 60 Bryne Dr Barrie, ON



705-733-8989 x 0

Ottawa:

Holiday Inn Express – Rate \$154.00 + tax 2881 Gibford Dr. Gloucester, ON (613-247-9500)

Winnipeg:

Canada Inns Garden City – Rate \$107.00 + tax 2100 McPhillips St. Winnipeg, MB (204-633-0024)

Calgary:

Service Plus Inns – Rate \$119.00 + tax 3505 114 Avenue Calgary, AB (403-256-5352)

Edmonton:

Four Points Sheraton – Rate is \$105.00 + tax 403 11 Avenue Nisku, AB T9E 7N2 (780) 770-9099

Dartmouth:

Delta Dartmouth – Rate \$143-169 + tax depending on the season 240 Brownlow Ave Dartmouth, NS 902-462-8888

CORPORATE CAR RENTAL DISCOUNT PLANS

Enterprise: VC2441 Budget: Z729209 Hertz: 2007832 Avis: Z615865

National Car Rental: XVC2441 Dollar Rent A Car: TB6949 Thrifty Car Rental: 001023





Subject: Company Vehicles: CVOR

Date: February 1, 2008

PURPOSE

To ensure legislative compliance as it related to the transportation and use of company commercials and otherwise vehicles.

SCOPE

This policy is applicable to all employees of Joe Johnson Equipment.

POLICY

Every employee of Joe Johnson Equipment (Canada) is responsible for adhering to the terms of these policies and procedures, and your Manager at JJE is charged with the duty to ensure your compliance. This policy closely mirrors the *Law* in Ontario, but it is not meant to replace the HTA, Truck Transportation Act or any other applicable regulation. It is merely an annotated version of the law that forms our Company policy; you still must of course adhere to the *Law*.

Failure to comply with the terms set forth in this policy will result in consequences to the employee up to and including termination of employment. Any breach of these terms may result in civil and or criminal prosecution against the employee and /or Joe Johnson Equipment Inc.

It is of the utmost importance for you to comply with these procedures. The impact of your failure to do so could be huge and grave, as this affects our ability to operate as a business overall. As a Joe Johnson Equipment employee, it is your responsibility to understand this document in its entirety as it applies to you; "ignorance of the Policy is not an excuse" for breaching a policy or procedure. Please ask your Manager or Tisyn Milne for any clarification on any topic contained herein. In the event of a traffic accident or incident, please notify Tisyn Milne or Ted Hui immediately.

Drivers Definitions:

- A) A G class is any car, van or small truck or combination of vehicle and towed vehicle up to 11,000 kg provided the towed vehicle is not over 4,600 kg.
- B) A CVOR class (commercial motor vehicle) is any motor vehicle with a registered gross weight of more than 4500kgs (9,920lbs)

CVOR Requirements

Any Joe Johnson Equipment Inc. employee that, at any time, operates a CVOR class vehicle **must** perform the following actions:

1. Complete a pre-trip inspection (VCR)

- Every JJE CVOR Class vehicle must be inspected before its first trip each day.
- A list for what is required by the ministry while completing a Pre-Trip Inspection (Appendix 127A). All drivers must complete a trip inspection sheet that must remain in the vehicle for the entire day before submitting it to the relevant service department upon their return to the shop. If the trip lasts for more than one day, all daily trip sheets for that trip must be submitted upon the driver's return to the shop.
- The following must appear on each trip inspection sheet:
- i. Vehicle make
- ii. License Plate or unit number
- iii. License plate or unit number and the trailer number if applicable





Subject: Company Vehicles: CVOR

Date: February 1, 2008

- iv. Date and time of inspection
- v. Name and signature of the person who inspects the vehicle
- vi. Any safety defects

(Please see the attached Appendix for a list of items to be inspected.)

- Every driver shall forward the inspection report to the Service Department that is responsible for maintaining that vehicle either (i) upon his return to the yard or (ii) within 5 days, whichever date comes first.
- If there are no defects found, the person who inspects the vehicle shall record that fact on the trip inspection sheet.
- In the event that a defect is found, it must be reflected on the pre-trip inspection report and reported to the Shop Foreman or Service manager before the vehicle can be operated.
- If a defect is found during a trip, it must also be noted on the trip inspection sheet, regardless of whether that driver is driving or otherwise in charge of the vehicle.
- If the defect is a safety issue, the vehicle may not be operated by anyone until the defect is repaired or the vehicle is deemed fit for the road by a licensed service technician. The pre-trip inspection report must be signed by a licensed service technician before the vehicle can again be operated on a road.

No JJE employee shall knowingly operate a vehicle that has a safety defect or one that is overloaded by weight or dimension. Each individual employee is responsible for ensuring load security in compliance with the HTA and Truck Transportation Act, including proper positioning of the load to ensure compliance with the Weights and Measures Act.

2. Complete and Maintain a Log Book

All drivers must maintain a log book while operating any CVOR class vehicle and must adhere to the following requirements:

- A Driver may not drive a vehicle after having driven for 13 hours or been on duty for 14 hours or 16 hours of elapsed time (work shift). (To clarify you are considered "on duty" at any time you are performing a function for JJE)
- A Driver shall be in compliance at all times with at least one of the following two schedules.
- i. In any period of 7 consecutive days, a driver may not drive after having been on duty for 70 hours during that period
- ii. In any period of 14 consecutive days a driver may not after having been on duty for 120 hours during that period, AND a driver shall not drive unless the driver has been off duty for at least 24 consecutive hours before the driver totals 70 hours on duty during that period.
 - A Driver must have at least 8 consecutive off duty time between days.
 - Driver must declare cycle one or two in daily log
 - 48 hour averaging allows a driver to reduce the daily off duty requirement by the 2 "other" hours of off duty time and this time is added to the 8 consecutive hours on day 2, This provision may be exercised every 2nd day is a driver chooses.
 - Cycle Reset Rest and recovery minimum 36 hour reset for cycle 1 (70/7 days)
 - minimum 72 hour reset for cycle 2 (120/14 days)
 - the following must appear on a handwritten driver daily log.
- a. Driver name (complete name)
- b. Start time





Subject: Company Vehicles: CVOR

Date: February 1, 2008

- c. Time the driver spends in each duty status during the day
- d. City, town, village or highway location and the location province or state where the driver duty status changes
- e. Odometer reading recorded for each commercial motor vehicle he or she drives during that day (start and finish)
- f. Total distance driven by the driver
- g. Number plate or unit number of each commercial motor vehicle driven and each trailer drawn by the driver
- h. The name and address of the company for which the driver drives (this should always say Joe Johnson Equipment Inc. and the address of the driver's JJE location they are based out of.)
- i. Date and driver's signature
- j. A continuous line between all duty status periods for the entire day (duty period are off duty, off duty in a sleeper berth, on duty not driving and driving.)
- k. Total time for each duty status must be entered on the right hand side of the graph grid.
- I. Sum of the total times for each duty status must show 24 hours
 - All drivers must have in their possession the following while operating a commercial motor vehicle:
 - ✓ A daily log up-to-date to the point of the last 'change of duty' status.
 - ✓ Copies of their daily logs for the preceding 7 day period.
 - All fuel, accommodation, bridge and toll road receipts.
 - A driver is not required to make a log on a day on which:
 - The driver is instructed to drive within a 160km radius of the place where he reports to work, <u>and</u>
 - √ The driver returns to home terminal each day to begin to take 8 consecutive hours off duty, and
 - The driver must maintain a record of on duty status records for each day.
 - ✓ Records must be kept for 6 months.
 - All drivers must submit their logs, fuel and accommodation receipts to their manager at the JJE branch he reports to within 14 days.
 - All managers must submit these logs, once they are inspected for accuracy, to Tisyn Milne or Leslie Ivanko at JJE head office in Barrie, Ontario for review. This must be done within 30 days from receipt of the logs from the driver.
 - All logs, once submitted to the Barrie, Office must still be kept for at least 6 months.

G Class Requirements

- 1. Every employee who drives a company vehicle at any time must have:
 - a) A valid G driver's license in good standing
 - b) Provide with a photo copy of license and to provide JJE with the consent to conduct a driver's abstract
 - c) Obtained Company insurance and has been given approval to drive the appropriate vehicle, by the Inside Sales Manager
- 2) For employees who have been provided with a company vehicle for a continual period throughout the year, will be required to:
 - a) Track all accumulated kilometers and personal kilometers used throughout the year.





Subject: Company Vehicles: CVOR

Date: February 1, 2008

b) Regular maintenance of the vehicle to ensure it is in good working order

Vehicles

It is the responsibility of each JJE branch Service Manger to ensure the maintenance of all vehicles at the respective location.

Records kept by Joe Johnson Equipment

- 1. Identification records
 - a. Copy of ownership.
 - b. Owned-company information, if other than JJE.
 - c. Name of the person or company who supplied vehicle.
- We must have in place a periodic inspection, repair and maintenance program in place to ensure that all vehicles are systematically repaired, maintained and inspected in accordance with our maintenance program Light Duty Maintenance Schedule (Appendix 127-B), and Heavy Duty Maintenance Schedule (Appendix 127-C). These schedules set forth must be adhered to. We must have a separate Heavy Duty Trailer Maintenance Program (Appendix 127-D), and the Utility Trailer Maintenance Program (Appendix 127-D1) in place; this schedule will be based solely on a monthly interval as our trailers are not equipped with hub meters.
- 3. Vehicle maintenance and repair records must be complete and shall include the following information:
 - a. Odometer reading at time of repair.
 - b. Inspection or maintenance that took place.
 - c. Complete vehicle information: Make, model, year, VIN# and unit#.
 - d. Person or persons who performed inspection or repair.
- 4. Each fleet vehicle must have its own jacket (file) in which all maintenance, safety documentation will be kept. These files must be kept up to date.
- 5. Daily Pre-trip inspections (VCR) must be reviewed be the service department daily. If any action is required to ensure the vehicle is in safe operating condition and deemed safe for operation it must be addressed immediately. Any repairs or maintenance records performed by JJE or any outside source must be filled in the corresponding vehicle jacket as soon as possible.
- 6. All records and statements must be kept by JJE for a period of two years, and 6 months after a vehicle or sold or no longer considered our responsibility.

If you have any questions or concerns with respect to this document please contact Inside Sales Manager or the VP of Finance as soon as possible



Subject: Company Vehicles: CVOR

Date: February 1, 2008

Apro-D

PRE-TRIP INSPECTION-LOS BOOK

1. Air Brake System

- 1 1 audible air leak
- 1.2 slow air pressure build-up rate
- 1.3M pushrod stroke of any brake exceeds the adjustment limit
- 1.4M air loss rate exceeds prescribed limit
- 1.5M inoperative towing vehicle (tractor) protection
- 1.6M low air warning system fails or system is activated
- 1,7M inoperative service, parking or emergency

- 2.1 occupant compartment door fails to open
- 2.2M any door fails to close securely

3. Cargo Securement

- 3.1 insecure or improper load covering
- 3.2M insecure cargo
- 3.3M absence, failure, malfunction or deterioration of required cargo securement device or load

4. Coupling Devices

- 4.1 coupler or mounting has loose or missing fastener
- 4.2M coupler is insecure or movement exceeds prescribed limit
- 4.3M coupling or locking mechanism is damaged or fails to lock
- 4.4M defective, incorrect or missing safety

5. Dangerous Goods

5.1M dangerous goods requirements not met

6. Driver Controls

6.1 accelerator pedal, clutch, gauges, audible and visual indicators or instruments fail to function

- 7.1 seat is damaged or fails to remain in set position
- 7.2M seatbelt or tether belt is insecure, missing or malfunctions

8. Electric Brake System

- 8.1 loose or insecure wiring or electrical connection
- 8.2M inoperative breakaway device
- 8.3M inoperative brake

9. Emergency Equipment & Safety Devices

9.1 emergency equipment is missing, damaged or defective

10. Exhaust System

- 10.1 exhaust leak
- 10.2M leak that causes exhaust gas to enter the occupant compartment

11. Frame and Cargo Body

- 11.1 damaged frame or cargo body
- 11.2M visibly shifted, cracked, collapsing or sagging frame member(s)

12. Fuel System

- 12.1 missing fuel tank cap
- 12.2M insecure fuel tank 12.3M dripping fuel leak

13. General

13.1M serious damage or deterioration that is noticeable and may affect the vehicle's safe

14. Glass and Mirrors

- 14.1 required mirror or window glass fails to provide the required view to the driver as a result of being cracked, broken, damaged, missing or
- 14.2 required mirror or glass has broken or damaged attachments onto vehicle body

15. Heater/Defroster

- 15.1 control or system failure
- 15.2M defroster fails to provide unobstructed view through the windshield

16.1 vehicle has no operative horn

17. Hydraulic Brake System

- 17.1 brake fluid level is below indicated minimum level 17.2 parking brake is inoperative
- 17.3M brake boost or power assist is not operative 17.4M brake fluid leak
- 17.5M brake pedal fade or insufficient pedal reserve 17.6M activated (other than ABS) warning device 17,7M brake fluid reservoir is less than ¼ full

18. Lamps and Reflectors

- 18.1 required lamp does not function as intended 18.2 required reflector is missing or partially missing
- When use of lamps is required:
- 18.3M failure of both low-beam headlamps 18.4M failure of both rearmost tail lamps
- At all times:
- 18.5M failure of a rearmost turn-indicator lamp 18.6M failure of both rearmost brake lamps

19. Steering

- 19.1 steering wheel lash (free-play) is greater than normal
- 19.2M steering wheel is insecure, or does not respond normally
- 19.3M steering wheel lash (free-play) exceeds prescribed limit

20. Suspension System

- 20.1 air leak in air suspension system
- 20.2 broken spring leaf 20.3 suspension fastener is loose, missing or broken
- 20.4M damaged or deflated air bag
- 20.5M cracked or broken main spring leaf or more than one broken spring leaf
- 20.6M part of spring leaf or suspension is missing, shifted out of place or in contact with another vehicle component 20.7M loose U-bolt

21. Tires

- 21.1 damaged tread or sidewall of tire
- 21.2 tire leaking
- 21.3M flat tire
- 21.4M tire tread depth is less than wear limit
- 21.5M tire is in contact with another tire or any vehicle component other than mud-flap 21.6M tire is marked "Not for highway use"
- 21.7M tire has exposed cords in the tread or outer
- side wall area

22. Wheels, Hubs and Fasteners

- 22.1 hub oil below minimum level (When fitted with sight glass)
- 22.2 leaking wheel seal
- 22.3M wheel has toose, missing or ineffective fastener
- 22.4M damaged, cracked or broken wheel, rim or attaching part
- 22.5M evidence of imminent wheel, hub or bearing failure

23. Windshield Wiper/Washer

- 23.1 control or system malfunction.
- 23.2 wiper blade damaged, missing or fails to adequately clear driver's field of vision

When use of wipers or washer is required: 23.3M wiper or washer fails to adequately clear driver's field of vision in area swept by driver's side wiper

Schedule 1 for Trucks & Trailers

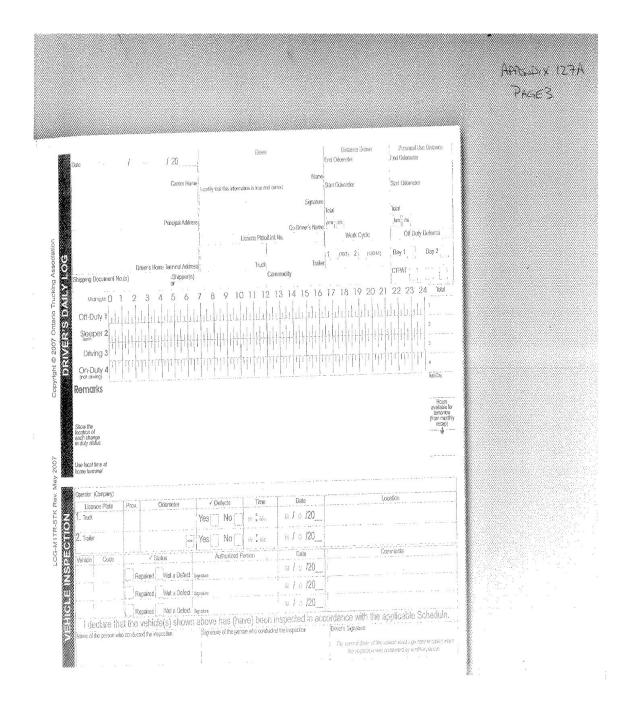
"Defects" are in plain text "Major Defects" are in bold text on shaded background and include the letter 'M'





Subject: Company Vehicles: CVOR

Date: February 1, 2008







Subject: Company Vehicles: CVOR

Date: February 1, 2008

APPONDIX 127-A
Page 2

Customs-Trade Partnership Against Terrorism (CTPAT) Vehicle Security Checks

Applicable to all vehicles entering into the US participating in Customs-Trade Partnership Against Terrorism (CTPAT).

Inspections of loaded and empty trucks and trailers are to be completed upon entering and departing from the truck yard and at the last point of loading prior to reaching the U.S. border.

1. Tractors:

Bumper/tires/rims Doors/tool compartments Battery box Air breather Fuel tanks

Interior cab compartments/sleeper Faring/roof

. Trailers:

Fifth wheel area - check natural compartment/skid plate Exterior - front/sides Rear - bumper/doors Front wall

Left side Right side Floor Ceiling/Roof Inside/outside doors Outside/Undercarriage





Subject: Company Vehicles: CVOR

Date: February 1, 2008

Maintenance Schedule

- Engine oil and filter /5000kms /3months
- Synthetic oil is an available option
- Rotate tires, check brakes, check steering and suspension components /6 months / 20000kms
- Any safety related fault to be repaired immediately
- Change differential oil front and rear /40000kms
- Change transmission oil and transfer case oil /40000kms
- These fluids are usually synthetic
- Brake fluid change at every brake job
- Coolant change every 36 months /long life
- Coolant change every 24 months /green color
- Inspect drive belt every service, change when worn and cracked
- Inspect air filter every service, change when beginning to plug up
- Injector and throttle body flush at 100,000kms
- Fuel filter if equipped /40000kms
- Change spark plugs at 50000kms
- Change plug wires every 100,000kms
- Cap and rotor if equipped at 100,000kms
- Radiator and heater hoses at the 5 year mark including the thermostat
- Repack wheel bearings if applicable at every brake job
- Load test the battery and check the charging system every fall
- Check battery connections and keep clean every service
- Test coolant at each service
- Test block heater every fall

This maintenance schedule is only a guideline, please refer to Appendix 127 B, C and/or D for the complete inspection requirements.





Subject: Company Vehicles: CVOR

Date: February 1, 2008

Light Trucks Maintenance Schedule 127-B

"B" PM INSPECTION LIGHT TRUCK

REVISED 04/05/05

Jnit #	Date	KM / HOURS				
/ = OK (= COF JP NEE		WO#	0 = FOLLOW			
_						
[Inspect unit as per regulation 611 under the	highway traffic act of the safety inspection	1			
[Annual inspection certificate Date on sticke	PLATE #				
[Check clutch "free play "& clutch brake					
[Check operation of all instruments					
[Check operation of wipers, washers and ho	rns				
[Backup alarm					
[Warning lights.					
[Check all lights (interior and exterior)					
[Check brake master cylinder fluid level.					
[Check air filter restriction indicator & service as necessary					
[Check air induction system for any holes					
[Check battery cables and fluid levels					
[Check coolant freeze protection level with r Protection level					
[Drain engine oil and change oil filter.					
[Refill engine crankcase					



[] Reflector set. [] Mud flaps [] Spill kits [] Lube tailgate [] Check tires for damage / wear	[] Check exhaust	systems		
[] Reflector set. [] Mud flaps [] Spill kits [] Lube tailgate [] Check tires for damage / wear	[] Check/adjust a	all fluid levels as necessary. Tra	nsmission, differential transfe	er case oil etc. [
[] Mud flaps [] Spill kits [] Lube tailgate [] Check tires for damage / wear	extinguisher			
[] Spill kits [] Lube tailgate [] Check tires for damage / wear	[] Reflector set.			
[] Lube tailgate [] Check tires for damage / wear	[] Mud flaps			
[] Check tires for damage / wear L F PRESS DEPTH LFO LFI RFI RFO PRESS DEPTH DEPTH DEPTH [] Check wheel lugs for damage & TORQUE WHEEL LUGS, Torqued to [] Check block heater [] Check power steering oil level & /or steering gear box lube. [] Check for any fluid leaks [] Check hose condition and connections, Check adjustments and condition of belts UNDER VEHICLE INSPESTION (SUSPENSION MUST HANG FREELY FOR PROPER INSPECTION AND LUBRICATION) [] Check steering components for wear/damage, Check tie rods drag link, steering arm etc. [] front wheel bearings and king pins for play/wear] Visually inspect for broken springs, worn shackles, hanger brackets, and loose U – Bolts [] Check/adjust all fluid levels as necessary. Check transmission, differential (s) etc. [] Check and transmission mounts [] Check service and parking brakes, lubricate parking brake cable and adjust as necessary. []	[] Spill kits			
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[] Check wheel lugs for damage & TORQUE WHEEL LUGS, Torqued to				
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UNDER VEHICLE INSPESTION (SUSPENSION MUST HANG FREELY FOR PROPER INSPECTION AND LUBRICATION) [[] Check power s	teering oil level & /or steering go	ear box lube. [] Check for	any fluid leaks
(SUSPENSION MUST HANG FREELY FOR PROPER INSPECTION AND LUBRICATION) [] Check steering components for wear/damage, Check tie rods drag link, steering arm etc. [] front wheel bearings and king pins for play/wear] Visually inspect for broken springs, worn shackles, hanger brackets, and loose U – Bolts [] Check front spring, rear hanger bolts [] Check/adjust all fluid levels as necessary. Check transmission, differential (s) etc. [] Check and transmission mounts [] Check service and parking brakes, lubricate parking brake cable and adjust as necessary. []	[] Check hose co	ndition and connections, Check	adjustments and condition o	fbelts
[] Check steering components for wear/damage, Check tie rods drag link, steering arm etc. [] front wheel bearings and king pins for play/wear] Visually inspect for broken springs, worn shackles, hanger brackets, and loose U – Bolts [] Check front spring, rear hanger bolts [] Check/adjust all fluid levels as necessary. Check transmission, differential (s) etc. [] Check and transmission mounts [] Check service and parking brakes, lubricate parking brake cable and adjust as necessary. []				–
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and transmission mounts [] Check service and parking brakes, lubricate parking brake cable and adjust as necessary. []		-	Check tie rods drag link, stee	ering arm etc. []
[] Check service and parking brakes, lubricate parking brake cable and adjust as necessary. []	front wheel bearings an] Visually inspect for b	nd king pins for play/wear proken springs, worn shackles, h		
	front wheel bearings an Visually inspect for b Check front spr	nd king pins for play/wear broken springs, worn shackles, h ring, rear hanger bolts	nanger brackets, and loose U	– Bolts
tow hitch for cracks etc.	front wheel bearings an Visually inspect for b Check front spr Check/adjust a	nd king pins for play/wear broken springs, worn shackles, h ring, rear hanger bolts Ill fluid levels as necessary. Che	nanger brackets, and loose U	– Bolts
LOW THEORY FOR VICEOUS VICEOUS	front wheel bearings an Visually inspect for b Check front spr Check/adjust a and transmission mount	nd king pins for play/wear broken springs, worn shackles, h ring, rear hanger bolts Ill fluid levels as necessary. Che	nanger brackets, and loose U eck transmission, differential (– Bolts s) etc. [] Check
	front wheel bearings an Visually inspect for b Check front spr Check/adjust a	nd king pins for play/wear broken springs, worn shackles, h ring, rear hanger bolts Ill fluid levels as necessary. Che ts and parking brakes, lubricate pa	nanger brackets, and loose U eck transmission, differential (– Bolts s) etc. [] Check



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		/ Duty Maintenance Schedule 127-C ED 03/04/05	
		"B" PM INSPI HEAVY DUTY TRUCK @	
Ur	nit #_	Date	KM/ Hours
Χ		(DRRECTED/SERVICED DWUP NEEDED	WO#O =
		DRIVE ON INSI	PECTION
[]	Inspect unit as per regulation 611 under the highw	ay traffic act of the safety inspection. [
	A	nnual inspection certificate, Date	
[]	License plate sticker, Date dueF	PLATE #
[]	Clutch "free play"& clutch brake.	
[]	Check operation of all instruments	
[]	Check operation of wipers, washers and horn	
Cł	HEC	K AIR BRAKE SYSTEM	
[Check air pressure buildup time at governed RP	M (from 85 to 100 psi in 40 seconds Max)
[Check air drier cycling	
[Check governor cutout pressure (110 psi min)	
[Check air loss with spring brakes applied (4 psi	drop within 2 min. is allowable)
[Check air loss with spring brakes released (4 psi	drop within 2 min. is allowable)
[Check air loss with foot brakes full applied (6 psi	drop within 2 min. is allowable)



[betwe] Pump brakes, Note: spring brakes application pressure (s. brakes valve should pop ou een 45-35 psi)								
[Check low air light								
[Check low air buzzer								
[Inspect cab, glass mirrors, controls, etc.								
ſ	Lubricate door hinges, vent windows, latches, etc.								



[]	Bac	kup alarm										
[]	Wa	rning lights										
[]	Тор	door or bo	on	n system								
[]	Aut	omatic trans	s.,	Neutral ir	nterlock syste	em NOTE:	NO PACKER	RPMS IN D	R	IVE [] Seat belts	
[]	Batt	ery disconn	ec	t switch								
						С	IRCLE INS	SPECTION					
[]	Che	ck all lights	(ir	nterior and	d exterior) an	ıd trailer co	rd.[] Check	fuel tank ve	ent	S		
[]	Fire	extinguishe	er									
[]	Refl	ector set										
[]	Mud	l flaps										
[1	Spill											
[]			ee	l bearing l	hub oil levels							
	Ī							INSPECTION	N				
[1	Che	eck tires for	da	amage/we	ar							
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	[] Check wheel lugs for damage & TORQUE WHEEL LUGS				
	[] Check valve stems for alligators (steel double check valves)				
		BATTERY INSPECTION				
[neck covers, hold down, brackets, terminals (NOTE: DO NOT PRESSURE WASH BATTERIES) Hot water king soda				
	[] Inspect cables condition and routing.				
		BODY INSPECTION				
		CAUTION: FOLLOW LOCKOUT/TAG OUT PROCEDURES WARNING: REMOVE INGITION KEY BEFORE ENTERING THE BODY NOTE: LUBRIC ENTIRE BODY DURING THE INSPECTION				
	[Check hydraulic filter indicator				
	[Check hydraulic system for leaks				
	[Check floor & blade shoes for wear				
	[Check for garbage behind blade					
	[Check tailgate hinges for cracks				
	[Check/adjust hydraulic oil level				
	[Check tractor 5 th wheel for damage / wear				
	[Check or clean hydraulic filter breather.				
		ENGINE COMPARTMENT INSPECTION				
]	Check coolant freeze protection level with REFRACTOMETER Protection leveldegrees F. (-34 degrees optimum)				
	[Check coolant level and adjust				
	[Check block heater				
	[Check air filter restriction INDICATOR and service as necessary				
	[Check power steering oil level & /or steering gear box lube.				
	[Check for any fluid leaks				



[]	Check air induction system for any holes					
[]	Check hose condition and connections, Check adjustments and condition of belts [] Check					
ex	hau	st system for leaks, damage etc.					
[]	Check steering U joints and slip joint.					
[]	Check engine shut down system and Len guard filters [] Service spinner filter (if equipped).					
[]	Change oil filters.					
		UNDER VEHICLE INSPESTION					
		E: SUSPENSION MUST HANG FREELY FOR PROPER INSPECTION AND LUBRICATION OF KING AND SPRING PINS.					
[]	Check toe in (visual check only)					
[]	Check steering components for wear/damage, Check tie rods drag link, steering arm, etc. [
Ch	Check front wheel bearings and kingpins for play/wear						
[]	Visually inspect for broken springs, worn shackles, hanger brackets, and loose U – bolts [
Ch	neck	front spring, rear hanger bolts.					
[]	Engine oil sample [] Drain engine oil					
[]	Check/adjust all fluid levels as necessary. Check transmission, differential (s), etc. [] Refill					
en	gine	ecrankcase					
[]	Check pall trans. Filter indicator					
[]	Check engine and transmission mounts.					
[]	Check and clean transmission and differential vent					
[]	Che	eck drivelines and PTO shafts for wear/damage, Check Ujoint Phasing. [] Start engine and					
ch	eck	for fluid leaks.					
[]	Stop engine, Recheck engine fluid level.					

CHECK BRAKE SYSTEM



[[] Check remaining brake lining at all positions and record minimum lining								
CF	CHAR ⁻								
			(<u>%)</u>	(<u>%)</u>	(<u>%</u> (<u>%)</u>
FR	ON	Т	AXLE # 1		AXLE # 2	2	AXLE	#3 AXLI	ES #4 <u>!</u>
			(%)	(<u>%)</u>	(%	<u>%)</u>
[]		Slack adjusters						
[]	Pυ	ush rod angle						
[]	Ch	neck brake adjustme	nt, Adjus	st brakes as	necessary.			
[]	Ch	neck Haldex automat	ic slacks	s - MUST B	E REPAIRED N	OTJUST	ADJUSTED.	[] Disc
brak	es	cali	ipers must be free						
[]	Dr	ain all airtanks						
[]	Se	ervice Alkie bottle						
			12:42 PM ED BY				_		
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WORK REQUIRED

Unit #	Date	Mech	
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Heavy Duty Trailer Maintenance Schedule 127-D

"A" PM INSPECTION TRAILER

Unit #		_		Date				
X = CC	(DRRECTED/SER	VICED		WO #	0 = FOLLOWUP NEEDED			
		DR	IVE ON IN	SPECTION				
[]	Inspect unit as p	per regulation 611 under	the highwa	y traffic act of the safety	inspection. [] Annual			
inspec	tion certificate, Da	ate:		PLATE#				
[]	Check air loss v	vith service brakes applie	ed [] C	Check air loss with sprin	g brakes released [] Check			
all ligh	ts and light cord							
[]	Mud flaps							
[]	Check wheel be	earing hubs oil level						
[]	Check lift axles	mounting for cracks etc [] C	heck back door hinges				
[]	Check hydraulid	c oil levels						
[]	Check 5 th whee	l king pin and mounting [] C	heck suspension				
		TIRE	& WHEEL	INSPECTION				
[]	[] Check tires for damage / wear AXLE #1							
PRES	S	PRESS		PRESS	PRESS			
DEPTH DEPTH				DEPTH				
	AXLE # 2							
PRES	SS	PRESS		PRESS	PRESS			
DEPTH DEPTH				DEPTH	DEPTH			

		AXLE # 3			
PRESS	PRESS	PRESS	PRESS		
DEPTH	DEPTH	DEPTH	DEPTH		
		AXLE # 4			
PRESS	PRESS	PRESS	PRESS		
DEPTH	DEPTH	DEPTH	DEPTH		
		AXLE # 5			
PRESS	PRESS	PRESS	PRESS		
DEPTH	DEPTH	DEPTH	DEPTH		
		AXLE #6			
PRESS	PRESS	PRESS	PRESS		
DEPTH	DEPTH	DEPTH	DEPTH		
	tems for alligators (steel d	ouble check valves) itions and record minimum linir	ng thickness		
	FRONT				
	(AXLE # 1		(
(AXLE # 2					
(AXLE # 3					
(AXLE # 4					
	(AXLE # 5		(
	(ΔXI F # 6		(



[]	Slack adjusters					
[]	Push rod angle					
[]	Check brake adjustment, Ad	djust brakes as necessary.				
[]	Check automatic slacks - M	UST BE REPAIRED NOT JU	JST ADJUSTED [] Dra	ain all air	tanks
			WORK REQUIRED				
Uı	nit #_		Date	Mech			
S.	T.O.	= SAFE TO OPERATE	V=OK				
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Utility Trailer Maintenance Schedule 127-D1

REVISED 08/30/99

"A" PM INSPECTION UTILITY DELIVERY TRAILER

Unit # Date	_
V = OK X = CORRECTED/SERVICED WO # NEEDED	_0 = FOLLOW UP
DRIVE ON INSPECTION	
[] Inspect unit as per regulation 611 under the highway traffic act of the safety insp	pection. [
Annual inspection certificate Date:PLATE #	_
[] Check all lights and light cord [] Check suspension	
[] Check tongue for cracks [] Check frame for cracks	
[] Check all cargo straps for wear	
[] Check for paper work, ownership etc	
TIRE & WHEEL INSPECTION	
[] Check tires for damage / wear AXLE #1	
PRESS PRESS	
DEPTH DEPTH	
AXLE # 2	
PRESS PRESS	
DEPTH DEPTH	
AXLE # 3	
PRESS	
DEPTH	



[]	Check wheel lugs for damage & TORQUE WHEEL LUGS
BR	AK	KE INSPECTION
[]	Check electric brakes for proper operation with unit off ground [] Check wheel bearing for
exc	ess	sive play
[]	Check brake adjustment on all brakes



WORK REQUIRED

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Subject: Company Vehicles: Non-CVOR

Date: February 1, 2008

PURPOSE

To ensure that employees who are provided with a company vehicle for work purposes adhere to the applicable policies and procedures.

SCOPE

This policy is applicable to <u>all</u> employees of JJE who operate a non-CVOR company vehicle. For CVOR policies, refer to Policy 127.

POLICY

Safety

Drivers of JJE company vehicles shall operate vehicles in a safe manner, fully utilizing principles of defensive driving so as to prevent traffic or vehicle-related accidents or incidents. It is the driver's responsibility to obey all traffic and driving laws within their applicable province or state.

No employee shall operate a JJE company vehicle when under the influence of alcohol or drugs.

JJE requires all employees to use vehicle-equipped seat belts while driving a company vehicle. The driver shall take appropriate action to prevent injuries or incidents related to the use of a company vehicle.

Driver Eligibility

In order to be eligible to drive a JJE company vehicle, employees must hold a valid and current driver's license. They must also have a clear driver's abstract. Drivers with convictions on their abstract may still be eligible for a company vehicle upon the discretion of Senior Management. Drivers who obtain infractions after being assigned a company vehicle may lose the privilege of using a company vehicle, at Senior Management's discretion. Depending on the severity of the conviction, the employee may be subject to discipline up to an including termination.

Vehicle Assignment

JJE employees who are eligible for a company vehicle will be notified by their Manager, or at time of employment offer. Vehicle assignment is based upon job requirements, and may be a temporary or permanent assignment, depending on business operation needs. Vehicle model and make will be at the discretion of JJE and is subject to change by JJE at any time. At JJE's discretion, vehicles maybe changed on a temporary or permanent basis to accommodate the business needs of the company.

Replacement of company vehicles is based on the age of the car and mileage or months of service. Seasonal factors may also be incorporated into the replacement schedule. Employees will be notified by Senior Management as to when their company vehicle is due for replacement.

JJE reserves the right to recover any funds through payroll deductions related to non-business use of the vehicle such as 407 ETR charges, damage to the car as a result of neglect, and tickets or infractions related to not adhering to traffic legislation. Employees will be notified in advance if a payroll deduction will be occurring as a result of the items outlined above.

Driver Responsibilities

Driving a JJE company vehicle is a privilege and as such, drivers are required to adhere to the following:





Subject: Company Vehicles: Non-CVOR

Date: February 1, 2008

- Maintain, in good standing, a current driver's license from the province or state in which you reside
- Provide the information required for HR to obtain a driver's abstract upon request from JJE
- Document odometer readings on a monthly basis
- Submit final odometer logs to Payroll at year end for taxable benefit calculations employee
 must maintain a driving log consistent with Canada Revenue Agency/Internal Revenue Service
 requirements in order to calculate taxable benefits
- Report to HR/Senior Management any accidents or driving infractions immediately upon receiving them
- Pay for any costs associated with traffic violations or accidents that were a direct result of not following safe driving procedures and/or legislation
- Report any accidents, incidents or stolen company vehicles immediately or as soon as possible, and follow the "Accident Reporting" procedures
- Drive safely and defensively, and in accordance with applicable laws for the territory in which
 you are driving use of cell phones while driving is prohibited except when using hands-free
 devices
- Maintain the vehicle properly, as outlined in "Vehicle Maintenance"
- Refrain from smoking in the company vehicle
- Maintain the vehicle in a neat and clean order at all times
- Keep a copy of the ownership and plate documentation in the glove box of the company vehicle
- Keep a copy of current insurance for the company vehicle in the glove box
- Follow the procedures outlined in "Returning Company Vehicles" at time of vehicle turn-in
- Ensure emission or safety inspections are conducted as required by the applicable provincial or state laws
- Ensure company assets such as laptops and blackberries are not left in sight within the vehicle,
 and doors are locked when leaving the vehicle

Vehicle Maintenance

It is the responsibility of drivers of JJE company vehicles to ensure that the vehicle they are assigned is properly maintained. If a vehicle requires a major repair due to neglect of maintenance, the driver may be required to contribute to the cost of the repair. Drivers will adhere to the following:

- All vehicle maintenance expenditures must be pre-approved by the driver's Manager
- Ensure regular vehicle oil changes are conducted as per the vehicle's recommended schedule, located within the Owner's Manual
- Ensure regular tire rotations and tire checks are conducted, as per the vehicle's schedule, located within the Owner's Manual
- Ensure any other manufacturer-recommended maintenance is adhered to
- Ensure any noticeable malfunctions or problems with the vehicle are reported to Manager within 24 hours of identifying them
- Ensure the interior and exterior of the vehicle are cleaned on a reasonable schedule
- Keep copies of <u>all</u> maintenance and repairs receipts





Subject: Company Vehicles: Non-CVOR

Date: February 1, 2008

Accident Reporting

- If possible, relocate yourself to a safe place, out of the way of traffic do not get out of the vehicle if the accident occurred on a high traffic highway
- Call 911 if there are injuries to the driver or anyone else involved in the accident
- Examine the company vehicle and document all damages using the Accident Report form
- Use the camera feature on blackberry to take pictures of all damages to the company vehicle
- Do not discuss the accident with anyone at the scene other than police or paramedics
- Notify the insurance company of the accident by calling the phone number on the insurance documentation in the glove box
- Notify your Manager and/or HR about the accident as soon as possible and no later than 12 hours after the accident has occurred
- Ensure all repairs required due to the accident are pre-approved by your Manager

Insurance

All drivers of JJE company vehicles will be provided with insurance for the vehicle to which they are assigned. JJE **does not provide** Extended Accident Benefits coverage with this insurance and it is recommended that drivers obtain personal auto insurance in addition to the JJE insurance policy. Only the JJE employee is covered as a driver under the JJE insurance policy.

Personal items that are destroyed or stolen are the responsibility of the driver and may be covered under the driver's personal insurance. Questions related to vehicle insurance can be directed to the COO.

Returning Company Vehicles

Employees will ensure the following when returning a company vehicle:

- Wash Vehicle
- Vacuum the interior and trunk
- Wipe off dash board
- Remove personal belongings and garbage
- Full tank of fuel
- Original tires on the car or in the trunk
- Owner's manual and ETR Transponder in glove box
- Insurance and Ownership in the glove box
- All keys and remotes turned in





Subject: Company Credit Cards

Date: July 2019

PURPOSE

The purpose of this policy is to ensure the monitoring and proper use of all company credit cards, to ensure proper payments can be issued, to validate authorized expenses and to ensure they are accurately charged and recorded.

SCOPE

This policy is applicable to all employees of the Company and specifically to those who are assigned and/or use a company credit card.

DEFINITIONS (for the purpose of this policy)

The Company - FST Canada Inc. (o/a Joe Johnson Equipment)

POLICY

The conditions set forth in this policy govern the responsible use of, and procedures for, credit cards belonging to the Company, assigned to employees, for the purpose of conducting Company business.

Employees that are found to be in violation of this policy or who perform fraudulent activities during the use of a Company Credit card, will be subject to disciplinary action up to and including termination.

ROLES AND RESPONSIBILITIES

The Company

 Enforcing all controls in place regarding company credit cards and ensuring proper payments are issued to the credit card company

Accounting Department

 Ensuring expenses are accurately charged and recorded for the purpose of conducting company business

Managers/Supervisors

- Determining which employees are required to have a company credit card as part of their role within the Company
- Ensuring all supporting documentation for company credit card purchases are provided by the cardholder
- Ensuring that all credit card transactions are business related before approving
- Enforcing the controls in place to minimize the risk that company credit cards are used for fraudulent purposes
- Any suspicious or unusual transactions must be reconciled with the cardholder immediately and referred to the Director of Finance

Employees

 Using the company credit card for business expenses only in alignment with expense policies and guidelines





Subject: Company Credit Cards

Date: July 2019

 Retaining credit card receipts and itemized receipts for all items purchased on company credit cards

Completing and submitting for approval all credit card reconciliations in Concur within 30 days
of the statement date

PROCEDURE

Each Company credit card is considered personal to that employee as the credit card number is specific to that employee, and accountability lies with that employee. Please note the following in regards to Company credit cards that are assigned to a specific employee:

- Each employee that is issued a company credit card will be held accountable for all purchases made on that card
- Company credit cards are to be used for business expenses only
- Employees who use a company credit card for personal expenses may forfeit their company credit card and be unable to fulfill requirements of their position
- Employees are required to ensure all purchases are within their approved spending limits (ASL) and if purchases exceed their ASL, approval from management with required ASL is received in advance of the purchase.
- Employees who depart the company must return the credit card immediately upon their departure
- Inventory items or anything for resale requires a purchase order to be opened in PFW, with the appropriate information completed within the Concur system
- Detailed receipts are required for each transaction this includes the credit card transaction receipt and the detailed underlying transaction receipt
- All credit card reconciliations are to be completed by the cardholder in Concur within 30 days of the statement date
- Credit cards with unreconciled transactions greater than 30 days will be placed on hold until the reconciliations are completed

EXHIBITS/FORMS

- Employee Credit Card Request Form P:\Human Resources\HR Forms\Employee Credit Card
 Request Form.docx
- Federal Signal Corporate Card Agreement/Signoff Sheet





Subject: Employee Referral Program

Date: January 2012

PURPOSE

To provide guidelines for the Joe Johnson Equipment (JJE) Employee Referral Program.

SCOPE

The Employee Referral Program is available to all permanent, active employees of JJE.

POLICY

JJE recognizes that a key method of recruiting and retaining successful employees is through an internal referral process. As JJE job postings are communicated internally, JJE employees may refer somebody they know by completing the *Employee Referral Program form*, and submitting it to Human Resources. Should the person referred be successfully recruited for a position at JJE, and complete their probation period of three (3) months as an active employee, the JJE employee who made the referral will receive a referral reward of \$1000.00, less mandatory taxes and deductions.

PROCESS

- 1. Should a JJE employee wish to refer somebody they know to an open JJE position, they must complete the *Employee Referral Program form*, and submit it to Human Resources.
- 2. Should the person referred by a JJE employee be hired for the open position, or a related position at JJE, and they successfully complete their three (3) month probation period as an active employee, the referral reward will be paid to the JJE employee that made the referral.
- 3. Should more than one JJE employee refer the same person for a position, and the person meet the requirements as outlined in point #2, the referral reward will be split evenly among those who made the referral.
- 4. In order to receive the referral reward, the JJE employee who made the referral must still be actively employed by JJE at the time that the referred employee completes their three (3) month probation period.
- 5. All final decisions regarding the referral reward rest with the President and COO of JJE and the reward amount is subject to change.





Subject: IT Equipment Policy

Date: June 2012

PURPOSE

The purpose of this policy is to provide procedures and expectations regarding the distribution and use of Joe Johnson Equipment (JJE) IT equipment.

SCOPE

This policy is applicable to all employees of JJE who are provided and/or use company IT equipment.

POLICY

Employees of JJE may be provided or allowed to use IT equipment during the course of their employment with the company to assist them in carrying out the functions of their role. IT equipment may include, but is not limited to, Blackberries, IPhones, IPads, cell phones, laptops, desktop computers, printers, internet sticks, chargers, cameras and hands-free devices.

Any IT item that is provided to an employee during the course of their employment is an asset of the company and can be taken back into the possession of the company upon demand.

Employees who are provided and/or use JJE IT equipment are responsible for the safe-keeping of the equipment and must use it in accordance with proper operating procedures.

Any user fees associated with non-business purposes that JJE becomes aware of will be the responsibility of the employee, and the applicable amount will be deducted from the employee's pay. The employee will be notified in advance if a fee or charge related to IT equipment is going to be deducted from their pay.

Any fees associated the replacement or repair of equipment due to damage caused by the employee will be paid for by the employee, and the applicable amount will be deducted from the employee's pay.

Employees may not install any unauthorized third party applications onto any company issued IT device with the prior consent of the COO or IT Specialist.

IT equipment will be updated and/or replaced at the discretion of JJE in alignment with the expected useful life of the item. Generally, Blackberries will be replaced every 2–3 years, and laptops every 3–4 years. JJE reserves the right to update and/or replace IT equipment as the company sees fit.

Employees are responsible to return all company IT equipment within their possession to JJE should they depart the organization. Any IT equipment that is not returned in good working order to JJE upon departure will result in a deduction from the employee's final pay for an amount equal to the cost of replacing the item.





Subject: Online Videos

Date: October 2012

PURPOSE

The purpose of this policy is to ensure that JJE ("the company") maintains an image and brand that is consistent across all platforms by ensuring employees are aware of the procedures of distributing and posting JJE videos online.

SCOPE

This policy is applicable to all employees who have the ability to produce a video with the intent of sharing the video through a website, including but not limited to, YouTube, Vimeo, Blogs, and other Social Media sites.

POLICY

This policy is not intended to interfere with the private lives of employees, or to impinge anyone's rights. This policy is designed to assure that JJE's image and brand are maintained and remain impugned.

JJE employees who use and/or maintain video sharing websites, social media websites, blogs, or any website that a video can be posted on, are required to comply with the following guidelines as it relates to the company:

- 1. All videos shot in a JJE location or off site, of any of the following subjects, must be sent to the Marketing department for appropriate approval and branding prior to uploading to any online platform:
 - Any footage that contains a piece of equipment that JJE sells and/or services. This
 includes but is not limited to, demos, walkarounds, unit comparisons, or sales
 pitches;
 - b. Any footage that shows a service or repair being completed;
 - Training on operations or technical items pertaining to any piece equipment JJE sells and/or services:
 - d. Footage from a JJE event or tradeshow;
 - e. An employee of JJE; and
 - f. A customer or potential customer of JJE.
- 2. Only the Marketing department is authorized to post approved videos online on behalf of JJE for business purposes.





Subject: Social Media in the Workplace

Date: October 2012

PURPOSE

The purpose of this policy is to ensure JJE ("the company") maintains a positive and professional image by ensuring employees are aware of their responsibilities as a representative of the company, and to also ensure that the personal use of social media is regulated in a way that company operations are not impacted.

SCOPE

This policy is applicable to <u>all</u> employees of JJE who use social media forums including but not limited to Gmail, Hotmail, Facebook, Twitter, LinkedIn, Google+, YouTube, and blogs.

POLICY

This policy is not intended to interfere with the private lives of employees or to impinge anyone's rights. This policy is designed to ensure that JJE's image and branding are maintained and remain impugned. It is also designed to ensure that employees are not spending company time or resources using social media forums unrelated to business activities.

JJE employees who use and maintain social media forums are required to comply with the following guidelines as it relates to their association with the company:

- Personal use of social media during regular work hours has a negative impact on the operations and productivity of the company, therefore employees are not permitted to use social media during regular work hours unless on a scheduled break. The use of social media for personal reasons is a misappropriation of company time and resources, and may be subject to disciplinary action.
- 2. Employees that use social media sites for personal reasons are prohibited from disseminating any private organizational information, or any negative or sensitive comments regarding the company, staff or OEM partners.
- 3. Posts involving the following will not be tolerated and will subject the employee to discipline:
 - Proprietary and confidential company information
 - Discriminatory statements or sexual innuendos regarding co-workers, management, customers or vendors, and
 - Defamatory statements regarding the company, its employees, customers, competitors or vendors
- 4. Where an employee publicly associates themselves with the company, they are expected to conduct themselves in a professional manner as a representative of JJE. All materials associated with their social media accounts may reflect on the company. Inappropriate comments, photos, and links should be avoided.
- Designated JJE employees will maintain and add content to JJE approved social media sites for business purposes. Only these designated employees will be authorized to speak or write on behalf of the company.
- 6. The company's IT systems may not be used for any illegal activity including downloading or distributing unapproved software or data.





Subject: Cell/Smartphone Policy

Date: May 2013

PURPOSE

The purpose of this policy is to ensure JJE employees use and maintain company cell/smartphones in alignment with company standards and procedures to ensure optimal security as well as maximum cost management.

SCOPE

This policy is applicable to all employees of JJE Canada who are provided with a company cell/smartphone as part of their role at JJE.

POLICY

As an organization that embraces technology, JJE believes that company cell/smartphones are a valuable tool in conducting business. Cellular phone and smartphones enable fast communications, remote wireless network connectivity and increased, easier access to information. JJE also recognizes that there are increased security risks associated with cell/smartphone usage, as well as increased costs associated with usage – this policy serves as a way to ensure company information is accessed and used in a safe, secure manner, that usage is in alignment with JJE's code of conduct and IT protocols, and that usage costs are controlled.

JJE cell/smartphones are company assets and JJE reserves the right to monitor, retrieve or disconnect devices or disable services without notification. JJE also reserves the right to switch out devices at any point to accommodate the changing needs of the business.

Any violation of this policy could result in disciplinary action leading up to and including termination of employment.

Acceptable Use

JJE provides cell/smartphones for all employees who are deemed to hold a position requiring a device, at the discretion of Senior Management. Company cell/smartphones are a privilege and are to be used primarily for work purposes Employees are expected to use his or her devices in an ethical manner at all times.

Prior to receiving a cell/smartphone, the JJE IT department will ensure all work related applications and programs are installed on the device. Anyone installing an application or tool on their company device must adhere to the following:

- Applications, tools, games and social media sites that are not work-related must be used only outside of work hours
- In alignment with JJE's "Social Media in the Workplace" Policy, employees are prohibited from using their devices to post information about JJE, about co-workers or customers that has not been previously approved by the Marketing department or Senior Management
- Employees are prohibited from installing or using offensive applications, tools, games, social media sites on their company cell/smartphone
- Employees are prohibited from using the company device to harass, bully or discriminate against any individual group or person(s)

Cell/Smartphone Requirements

Employees provided with company cell/smartphones are responsible for the security of those devices. Employees are required to lock their devices and to have automatic locking enabled after





Subject: Cell/Smartphone Policy

Date: May 2013

minutes of idle time on the device. Company information on the device is to be treated as all company information is; sensitive or confidential information must not be shared or disclosed to those it is not intended for. No sensitive, proprietary or confidential information is to be stored on these devices at any time.

Employees are to keep the devices with them at all times when traveling. Anyone travelling outside of Canada must notify the JJE IT department by emailing support@jjei.com at least 48 hours prior to their trip stating the location and duration of their trip, and device requirements. IT will ensure the appropriate phone plan has been added and documentation will be provided to employee on what the plan entails and covers. Failure to inform IT of travel will result in the employee being responsible for any extra charges they may be incurred during the trip.

Employees are responsible to keep their phone in good working order. Employees who receive a smartphone will be offered the opportunity to purchase a \$100 Smartphone JJE insurance package upon receiving their device. This insurance covers all accidental damage for the 3 year life of the device. Should an employee lose or have their phone stolen, they will be required to pay the full cost of replacement. This cost will be deducted via payroll over an agreed upon timeline, or on demand, as determined by JJE. If an employee opts out of the JJE insurance package, they are responsible to replace the device at market value should it become damaged, lost or stolen.

The average life length of a device is 3 years. JJE will assess devices at the 3 year mark to identify any that are requiring replacement.

In the event that a device is lost, stolen or misplaced, the IT Manager should be notified immediately (regardless of time of day) so that appropriate steps can be taken to ensure confidentiality and security.

All organization-provided cell/smartphone accessories remain the property of the organization and must be turned in upon departure from company.

Should an employee wish to install an application that has a fee associated with it, a request must be submitted to the IT Manager at support@jjei.com who will obtain appropriate authorization.

Employees are not permitted to "jail break" their device meaning no illegal tampering of the device is allowed.

Cell/Smartphone Support

Any employee requiring support for their device must email the JJE IT department at support@jjei.com. Employees should not contact the device manufacturer or their carrier for operating system or hardware-related issues unless otherwise instructed by the IT department





Subject: Promotional Items, Apparel and Advertising Policy

Date: March 2014

PURPOSE

The objective of this policy is to ensure that Joe Johnson Equipment (JJE) maintains a consistent brand across all departments, branches and companies.

POLICY

Promotional Items & Marketing Items

All promotional materials that are created or distributed on behalf of JJE, or other JJE owned companies, must be approved by the Marketing Department.

JJE employees are to use *only* the approved JJE, Q-Equips, Rentals, logCAN, Novajet, Orbitec or French JJE logos that are provided by the Marketing Department. Logo colours, text locations, and strokes are not to be modified. Approved logos can be located here: P:\Marketing\Images\Logos

Employees are not permitted to order any promotional products or apparel items without prior approval from the Marketing Department.

Employees are not permitted to engage in any advertising or other marketing initiative without prior approval from the Marketing Department.

Promotional Products & Apparel (mugs, hats, jackets, shirts, etc.):

If your branch is running low in supply of a particular item, or if you need a promotional item sent directly to a customer, please send the approved <u>Marketing Request Form</u>, which can be found here: <u>P:\Marketing\Marketing\Marketing\Literature Request Forms</u>, to the Marketing Department.

Please note that the Marketing Department will not process any requests until the employee submitting the form gets approval from their Manager.

If an item is unavailable, the Marketing Department will contact you with an alternative option. Regional Sales Managers are permitted to order sales shirts on their own behalf upon approval by National Sales Manager. RSMs are to send the Marketing Department an email containing the shirt specs and the printer information *prior* to ordering.

JJE shirts must contain the following three mandatory elements:

- Shirt Style: Shirt colours may include pastels, neutrals, and basic primary colours (harsh patterns and florescent tones are not permitted). Once the shirt, style, and colour are approved; arrangements can be made directly with the shirt supplier by the RSM.
- ✓ Logo: The JJE, Q-Equips or Rentals logo should appear unaltered and paired with matching thread colours and background colours. Please send the thread colour options to the Marketing Department for approval.





Subject: Promotional Items, Apparel and Advertising

Policy

Date: March 2014

Logo Placement: The JJE, Q-Equips, or Rentals logo should be placed on shirts unaltered. The logo should sit on the right side of the shirt (as if you are wearing it) and measure at 1.75 inches tall.

The Marketing Department will approve all final shirt proofs from the printer *before* the embroidering process and is to receive a picture of the final product *after* the embroidering process.

RSMs who order their own shirts will be responsible for the full cost (including any needed plates, shirt cost, embroidery cost, shipping, taxes, etc.). Submitting an expense report, or charging it to your company credit card, is *not* permitted.

External Marketing (advertising, business cards, magazines, brochures, eNotices, tradeshows, social networking sites, etc.):

All marketing initiatives are to be processed solely through the Marketing Department. Please make the Marketing Department aware of any advertising that you or your branch would like to add to the schedule for the current or following year.

The Marketing Department will discuss your request with Senior Management, will layout an appropriate ad and advertising schedule, and will serve as the main contact for all online or print publications. Please forward any calls, media kits or advertising information directly to the Marketing Department.

Only designated employees are permitted to speak on behalf of the Company and are allowed to through social media, publication articles/interviews, ect.

Internal Marketing (letterhead, company profile, powerpoints, literature requests & mailing labels, etc.):

The *JJE Letterhead and Company Profile* can be found here: P:\Marketing\Letterhead & Company Profile. All old copies should be discarded (Marketing will make you aware of any updates).

Branch TVs are to run every day during business hours, as it is mandatory and is a great way to ensure that JJE customers see our vast product lines. Updated branch-specific PowerPoint Presentations can be found here: P:\Marketing\Powerpoint\PowerPoint\Plasma Presentations\Company Powerpoint 2012. If you have any difficulties running the file, please contact IT Support.

All product line literature and label requests are to be directed to the Marketing Department via the Literature Request Form, which can be found here: P:\Marketing\Marketing & Literature Request Forms. All special order requests are to be directed to the Marketing Administrator.

Email Signatures (JJE, JJE Montreal, JJE USA, Novajet)

All JJE employees are required to standardize their e-mail signature(s).

The preferred e-mail signature should contain Cambria size 10 font.





Subject: Promotional Items, Apparel and Advertising

Policy

Date: March 2014

The signature style guide can be found here: P:\Marketing\Letterhead & Company Profile\Signatures.

Vehicle and Building Requirements (wraps, decals, signs, etc.):

Any sign, or any vehicle that requires being wrapped/decaled, must be first approved by your Manager. Upon approval, all artwork will be completed by the Marketing Department. The Marketing Department will send the finalized artwork to a local supplier, or will supply the decals/signs for installation by an employee.

No JJE employee is authorized to get a sign made or a vehicle wrapped/decaled without authorization and artwork from the Marketing Department.



Subject: Personal Use of Technology

Date: July 2014

PURPOSE

The purpose of this policy is to ensure that JJE employees are aware and understand the guidelines regarding the personal use of technology in the workplace, as well as the consequences of not adhering to the policy.

SCOPE

This policy is applicable to all employees of JJE.

POLICY

Personal use of technology including cell phones/smart phones, computers/tablets and land line phones during business hours is **not permitted** with the exception of break periods or extenuating/emergency situations. The use of technology for personal reasons during business hours can cause safety issues due to distractions and impact employee's focus and productivity. It is also considered a misuse of company resources and time, and anyone identified as doing so may be subject to progressive discipline.

Managers are responsible to monitor and address anyone not adhering to this policy in alignment with the above progressive discipline steps.

Cell Phones/Smart Phones

JJE employees will not use cell phones/smart phones for personal communication unless on a break. This applies to employees with their own cell phones or company-provided cell phones. Alerts such as ring tones and text alerts must be muted/turned off during work hours so as to not disturb or distract employees.

Computers/Tablets

JJE employees will limit the use of computers and tablets to be for work purposes only during business hours. Accessing the internet for personal reasons during work is not permitted.

Land Lines

JJE employees must not make personal phone calls during business hours, unless there are extenuating circumstances. If a call must be made, the employee should do so on a break period and the call should be kept to a minimum so business phone lines are not tied up for non-business purposes.



Subject: Employment Equity

Date: September 2021

PURPOSE

The purpose of this policy is to establish the policy framework within which FST Canada Inc.'s, the ("Company"), employment equity program will be managed, implemented and monitored, consistent with existing policies. The Company recognizes the value and dignity of each individual and ensures that each individual will have genuine, open and unhindered access to employment opportunities, free from artificial barriers, whether systemic or otherwise.

Employment Equity involves hiring the most suitably qualified candidate for any open position while ensuring that the hiring process and the qualifications required for each position are fair and equitable for all persons.

SCOPE

This policy is applicable to all applicants and employees of the Company who are located in Canada. This policy applies to hiring, retention, promotion, leadership, and training processes of the Company.

DEFINITIONS (for the purpose of this policy)

The "Company" - FST Canada Inc. (o/a Joe Johnson Equipment)

Equity Seeking Groups - is a term that refers to women, members of visible minorities or racialized groups, Indigenous/Aboriginal peoples including those who identify as members of First Nations, Inuit and Métis Peoples, and persons with disabilities (as may be included in the definition of 'designated groups' in the Employment Equity Act, S.C. 1995, c.46, as amended), and that also includes persons who identify as Lesbian, Gay, Transgender and Queer (LGBTQ).

Diversity - is about what makes each of us unique and includes our backgrounds, personality, life experiences and beliefs. It is a combination of the visible and invisible differences that shape our view of the world, our perspective and our approach.

Employment Equity - is a program that contributes to the overall effectiveness of an organization because it is a human resource planning tool designed to eliminate barriers in the workplace that may prevent the full participation of all employees and potential employees, including designated and equity seeking group members.

Federal Contractors Program (FCP) - is a program that requires that provincial organizations with 100 or more employees and who receive at least \$200,000 in federal contracts commit to implementing employment equity with regard to four designated groups: Aboriginal peoples, persons with disabilities, visible minorities, and women.

Under-representation - is defined as having a significantly lower percentage of Equity Seeking Group members in a particular occupational group than would reasonably be expected in comparison to their known availability in the Canadian workforce.

Accommodations - means making reasonable, individualized adjustments to employment policies, practices or procedures that unnecessarily hinder the progress of otherwise qualified Employees or job applicants on the basis of a prohibited ground of discrimination as set out in the appropriate Human Rights Code, such as

disability, colour, ethnicity, creed, sex, gender identity, gender expression or as set out in the Accessibility for Ontarians with Disabilities Act. Accommodation measures may include, but are not limited to: enabling accessibility for persons with disabilities, scheduling to respect religious obligations, or permitting flexible work arrangements to meet family status obligations.

POLICY

The Company endeavors to integrate fully the principles of Employment Equity with its other policies, procedures and practices, in order to ensure that all current and potential employees receive equitable treatment in all matters related to employment and will take the following steps to ensure that, throughout the entire organization, representation rates of historically disadvantaged groups reflect their availability within the labour force of the external community:

- (a) Promote and support the full participation and advancement of members of the designated groups under the *Federal Contractors Program* (women, native persons, members of visible minority groups and persons with disabilities) in the Company's' workforce
- (b) Implement such special measures as are required to attract, retain and promote members of the designated groups and to ensure that individuals in positions to make or influence decisions regarding the status or working conditions of current and prospective employees are aware of such special measures and have received training in their application;
- (c) Identify those areas of the company workforce wherein members of the designated groups are under-represented and to focus special measures to redress such under-representation and to ensure that individuals in positions to make or influence decisions regarding the status or working conditions of current and prospective employees are aware of such special measures and have received training in their application;
- (d) Ensure that individuals in positions to make or influence decisions regarding the status or working conditions of current and prospective employees are aware of this policy and have received training in its meaning and application, that they implement its core values in all decisions and that they communicate and apply them to all members of staff;
- (e) Collect and analyze workforce data, develop a formal employment equity plan and prepare an annual report which will contain specific recommendations for action to be undertaken by the senior officers of the company and which will detail the progress of those recommendations.

However, in pursuit of employment equity, it is understood that the Company will not:

- Impose quotas for the hiring of members from designated groups; or
- Engage in reverse discrimination, which can occur when a less qualified candidate is hired over a more qualified one due to being part of a designated group.

ROLES AND RESPONSIBILITIES

The responsibility for applying, interpreting and monitoring compliance with this Policy is a shared responsibility of Human Resources and Senior Leaders of the Company and the following responsibilities apply:

The Company will:

 Ensure that employment policies, practices and procedures are consistent with the Employment Equity program, and for the overall achievement of Employment Equity in the organization

Human Resources will:

- Provide guidance to Managers/Supervisors and employees regarding this policy
- Manage and monitor the Company's Employment Equity program
- Ensure compliance with all legal requirements

Managers/Supervisors & all other persons involved in employment decisions will:

- Assist in with the implementation of the Employment Equity program, including the evaluation of progress in meeting its goals
- Ensuring that this policy is consistently applied and communicated within the scope of their authority

Employees will:

Complying with this policy

PROCEDURE

In compliance with the Federal Contractors Program, Pay Equity, Accessibility and Human Rights legislations and in keeping with its own commitment to Employment Equity, the Company will make reasonable efforts to ensure that we address and mitigate systemic discrimination by identifying and removing barriers in employment policies, practices and procedures by;

- Implement Special Measures and Accommodations to enable members of Designated Groups to compete on an equitable basis for employment opportunities;
- Collect, analyze and report on workforce data to track progress in achieving representation
 of Designated Group members in the spirit of both the Company's Employment Equity
 policy and the Federal Contractors Program;
- Make efforts, where Designated Groups are under-represented, to achieve representation, including specific recommendations for action to be undertaken by senior administrators;
- Provide employees with training in the meaning and application of Employment Equity;
- Pursue other initiatives to address ongoing systemic and structural gaps as identified by the Company Administration (for example, develop employment equity resources, guidelines for hiring).
- Employees and job applicants are treated equitably with respect to recruitment, retention, promotion and advancement;
- Reasonable accommodation of individual needs is undertaken;
- Salary and wage scales are based on the value of the work performed, and recruitment and selection processes are free from systemic discrimination.
- Standard wording to be used in recruitment advertisements or job postings is provided

REFERENCES

- Accessibility for Ontarians with Disability Act (AODA)
- Accessibility for Manitobians Act
- Nova Scotia Accessibility Act
- Federal Contractors Program

- Quebec's Act to Secure Handicapped Persons in the Exercise of their Rights with a View to Achieving Social, School and Workplace Integration
- Canadian Human Rights Act
- Employment Equity Act



Subject: Disconnecting from Work Policy

PURPOSE

As a Company we are committed to providing a safe workplace that promotes and supports the health and wellbeing of our employees. This policy is designed to promote and support sufficient work-life balance through the establishment of boundaries and protocols related to business communication outside of standard work hours.

SCOPE

This policy is applicable to all employees of the Company, whether their primary location of work is in the workplace, at home, on the road, or a combination of any or all of the above.

DEFINITIONS (for the purpose of this policy)

The Company - FST Canada Inc. (o/a Joe Johnson Equipment)

Disconnecting from Work - for the purposes of this policy "Disconnecting from Work" means not engaging in work-related communications, including emails, telephone calls, video calls or the sending or reviewing of other messages, so as to be free from the performance of work.

POLICY

The Company recognises that every employee has the right to disconnect from work outside of their standard working hours, unless there is an emergency or agreement to do otherwise - for example, being "on-call". Disconnecting from work supports the ability for employees to disengage from work and refrain from engaging in work-related electronic communications, such as emails, telephone calls or other messages, outside standard working hours.

Needs of the Business

Naturally there may be, on occasion, legitimate situations when it is necessary to contact colleagues/clients/ customers outside of standard working hours, including but not limited to;

- To request coverage from another employee on short notice to fill in for a colleague,
- To review travel/meeting/industry event arrangements with a colleague,
- Whereby a colleague works in a different time zone and has different standard working hours
- Where unforeseeable business circumstances may arise,
- Where a business emergency may arise,
- Where business and operational reasons require contact out of standard working hours to ensure effective business continuity.

ROLES AND RESPONSIBILITIES

In order to encourage a culture where employees can disconnect from work, it is important that a joint approach from the Company and employees occurs to achieve this.

The Company will:

- Provide employees with written confirmation of what their standard working hours are reasonably expected to be (usually by way of employment contract)
- Not penalise or discipline an employee for acting in compliance with this policy and any relevant provision, or performing any duty or exercising any right under applicable legislation

Human Resources will:

- Provide guidance to Managers/Supervisors and employees regarding this policy
- Provide support and guidance to Managers/Supervisors when implementing work times/schedules
- Provide support as needed to employees who come forward with concerns regarding disconnecting from work

Managers/Supervisors will:

- Respect an employee's off-duty time and not expect that an employee will respond to a request on their off-duty hours
- Provide support as needed in partnership with HR to employees who come forward with concerns regarding disconnecting from work

Employees will:

- Be mindful of other's non-work time by not routinely contacting them outside standard working/operating hours
- Notify your manager or HR should they have concerns regarding being unable to adequately disconnect from work - it is important that this is brought to the attention of managers or HR in order to resolve any concerns

PROCEDURE

Where possible, e-mails, texts, phone calls and other forms of business communication should be checked and/or sent only during standard working hours, whilst also appreciating that where work patterns differ, some employees may send communications at a time which is inconvenient to another (i.e., where one employee works during the weekend, and another does not.) Where this is the case, the sender should give consideration to the timing of their communication and understand that the recipient will not be expected to respond until their return to work.

Where a manager sends communications outside standard working hours, unless business and operational needs dictate that an immediate response is required, employees should not feel the need to respond to communications received outside their standard working hours.

The Company does not have an expectation that employees will respond to emails or other forms of business communication during their off-work time and employees will not be penalized in any way for responding to emails only during their working time.

The Company needs to be aware of when employees are on work time and when they are not. This means that employees need to ensure that they email their Manager/Supervisor, put an out of office alert on their email system and update their work calendars to reflect when they will not be working during the Company's standard hours of business.

In the event that an employee finds it difficult to respond to emails within a reasonable time frame, the employee is expected to speak with their manager/supervisor to discuss their workload and set updated expectations.

Out of Office

Employees should ensure they update their out-of-office automatic emails and voicemail when they will not be working their standard hours so as to ensure anyone contacting them is aware they may not receive an immediate response.

Other Communication Channels

Employees may use various other means of communication for work such as Teams, Zoom, GoogleChat, Social Media platforms, etc. Employees are only expected to respond to work related messages on any platform during their standard working hours.

Disconnecting From Work Concerns

Should an employee have any issues in being able to effectively disconnect from work, they should raise this with their manager immediately or the HR department to have their concerns addressed.

EXHIBITS/FORMS

N/A