



Subsidiary of Federal Signal Corporation

WHO WE ARE:

As the leading distributor of public works equipment, Joe Johnson Equipment (JJE) provides mobile infrastructure-maintenance equipment to municipalities and contractors across Canada and US. Through our branch network, we sell, rent, lease, service and support Vacuum Trucks, Refuse & Recycling Collection Vehicles, Street Sweepers, Snow Removal Equipment, Mowing Equipment, Ice Resurfacing Equipment, Sewer Cleaners and Inspection Cameras.

JJE is a dynamic and growing organization, focused on maintaining an Employer of Choice culture that is committed to providing challenging and rewarding career opportunities. JJE employees enjoy competitive compensation packages, robust group benefits and an opportunity to grow professionally within a supportive and stable work environment.

JJE is a proud subsidiary of Federal Signal Corporation.

IT HELPDESK SUPPORT CO-OP STUDENT

POSITION TYPE: IT HELPDESK SUPPORT CO-OP STUDENT (JAN – APR 2019)

LOCATION: INNISFIL, ONTARIO

POSITION SUMMARY:

The IT Helpdesk Support will report to the IT Manager and will provide assistance to the Help Desk department with various support related tasks. This could include preparing new computers, relocating equipment and handling day-to-day tasks, calls and support tickets.

POSITION REQUIREMENTS/QUALIFICATIONS:

- Post secondary studies in network technology, information technology, computer science (3rd or 4th year) is an asset
- Good knowledge of Windows operating systems
- Good knowledge of PC hardware
- Ability to install Windows applications
- Document problems and resolutions
- Demonstrated hardware/software troubleshooting skills
- Ability to lift computer related equipment
- Excellent communication and inter-personal skills
- Customer service focus – technically oriented while maintaining the ability to positively interact with non-technical clients



705.733.7700



jjei.com



705.733.8800



info@jjei.com



2521 Bowman St. Innisfil, ON L9S 3V6

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SPECIFIC ACCOUNTABILITIES/DUTIES:

- Assist in providing day-to-day IT support across all company branches
- IT Onboarding and off-boarding of employees
- Assist in administrating IT hardware inventory
- Troubleshooting IT equipment (Cell Phone, VOIP, laptops / desktops, AV) or software
- Ensuring requests and issues are resolved in a timely manner with great customer satisfaction by providing the best solution for our employees
- Other IT operational tasks, projects and change initiatives as assigned

WHY WORK AT JJE?

- Competitive compensation packages
- Robust and fully paid Group Benefits package
- Exceptional opportunity to develop professionally
- Safety-focused and employer of choice culture

If you are looking for a new and exciting opportunity, then we welcome your application. JJE provides a dynamic work environment and an opportunity to grow with us. We are an Equal Opportunity Employer and we encourage applications from all qualified persons, however only those who are being considered for the position will be contacted.

If you are contacted for an interview and require any accommodation, please notify HR and we will strive to provide applicable accommodation.

HOW TO APPLY

Please send a cover letter and resume to Human Resources
Please use "IT Helpdesk Support Co-op" as subject line
Email: careers@jjei.com



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